



Legislation Text

File #: Res 2015-82, **Version:** 2

RESOLUTION AUTHORIZING AWARD OF CONTRACT WITH NEW WORLD SYSTEMS CORPORATION

Summary and Background Information :

New World Systems is the software developer and sole vendor for the LOGOS financial and human resources software currently used by the City. Software licenses are issued directly by New World Systems and the annual software maintenance is performed directly by New World Systems. Software licenses and software maintenance agreements are in place and have been since 2009.

The city spent a significant amount of time and money to acquire the LOGOS software system. The software is the foundation for many of the systems in place and in use by all departments. (AP, PR, HR, Cash Receipts, Banking etc)

Services Include:

- (a) Upgrades, including new releases, to the Licensed Standard Software (prior releases of Licensed Standard Software application packages are supported no longer than nine (9) months after a new release is announced by New World).
- (b) Temporary fixes to Licensed Standard Software (see paragraph 6 below).
- (c) Revisions to Licensed Documentation.
- (d) Reasonable telephone support for Licensed Standard Software on Monday through Friday from 8:00 a.m. to 8:00 p.m. (Eastern Time Zone).
- (e) Invitation to and participation in user group meetings.

Per the procurement policy contracts that exceed \$250,000 require council approval. The IT department has been budgeting the annual required maintenance amount, this is an on-going cost to the city as long as the financial software is in use.

Contract is for 10/1/15 - 09/30/2015

Staff Responsible (Department Head): Sheryl Carstens
Staff Member Presenting : Armando Guardiola

Financial Impact : \$544,600 over 5 years
Funding Source : IT Budget

Staff Recommendation : Approval of Resolution 2015-82