



## Legislation Details (With Text)

**File #:** Pres 20-260    **Version:** 1    **Name:** Republic Services Presentation  
**Type:** Presentation    **Status:** Agenda Ready  
**File created:** 7/24/2020    **In control:** City Council  
**On agenda:** 8/10/2020    **Final action:**  
**Title:** Republic Services Presentation  
**Sponsors:**  
**Indexes:**  
**Code sections:**  
**Attachments:** 1. Presentation

Date	Ver.	Action By	Action	Result
------	------	-----------	--------	--------

Republic Services Presentation

### Summary and Background Information:

Republic Services will be presenting on a variety of topics related to the City's refuse collection program. Topics of the presentation will include the following:

- Overview of program elements
- Performance standards associated with the contract
- Performance measures and associated data/metrics
- Customer service/resident complaint resolution processes
- City staff measures to increase contract administration and oversight.

The presentation is in response to concerns related to recent service disruptions and resident complaints regarding services provided by Republic Services.

**Staff Responsible (Department Head):** Mark Petrovich (Republic Services), Joe Wilson, Director of Public Works

**Staff Member Presenting:**N/A

**Financial Impact:** N/A

**Funding Source:** N/A

**Staff Recommendation:**