



Legislation Details (With Text)

File #: Pres 20-260 **Version:** 1 **Name:** Republic Services Presentation
Type: Presentation **Status:** Agenda Ready
File created: 7/24/2020 **In control:** City Council
On agenda: 8/10/2020 **Final action:**
Title: Republic Services Presentation
Sponsors:
Indexes:
Code sections:
Attachments: 1. Presentation

Date	Ver.	Action By	Action	Result
------	------	-----------	--------	--------

Republic Services Presentation

Summary and Background Information:

Republic Services will be presenting on a variety of topics related to the City’s refuse collection program. Topics of the presentation will include the following:

- Overview of program elements
- Performance standards associated with the contract
- Performance measures and associated data/metrics
- Customer service/resident complaint resolution processes
- City staff measures to increase contract administration and oversight.

The presentation is in response to concerns related to recent service disruptions and resident complaints regarding services provided by Republic Services.

Staff Responsible (Department Head): Mark Petrovich (Republic Services), Joe Wilson, Director of Public Works

Staff Member Presenting:N/A

Financial Impact: N/A

Funding Source: N/A

Staff Recommendation: