Commerce City

7887 E. 60th Ave.
Commerce City, CO 80022
c3gov.com

Meeting Minutes

Senior Commission

Thursday, September 12, 2019 | **3:00 PM** | **Room 2108**

1. Call To Order/Roll Call

Commissioner Maxey called the meeting to order at 3:02 p.m.

Present 8 - Council Regular Benjamin Huseman, Commissioner Carlita Plummer, Commissioner Carole Harvell, Commissioner Gabriela Adeshewo, Commissioner George Maxey, Commissioner Jennie Loveridge, Council Regular Rick A. Teter, and Commissioner Tillie Villareal

Excused 1 - Commissioner Bruce Emery

Absent 1 - Commissioner Brian McBroom

2. Approval of Minutes

This was approved

Minutes 08/08/2019

Attachments: Minutes

3. Regular Business

Jyotsma Khattri, Community Engagement Specialist presented on RTD's programming and general information. (PDF attached)

Commissioners Loveridge and Maxey gave a general overview on the Death and Taxes, Colorado Senior Lobby Event.

Elections to be conducted in October's commission meeting.

4. Other

None.

5. Upcoming Events/Announcements

Next meeting, October 10.

9Health Fair, November 9. Staff will register the Senior Commission to have an informational table at the event.

Commission to submit their questions for the upcoming candidate forum by

September 26.

6. Public Comment

None.

7. Adjourn

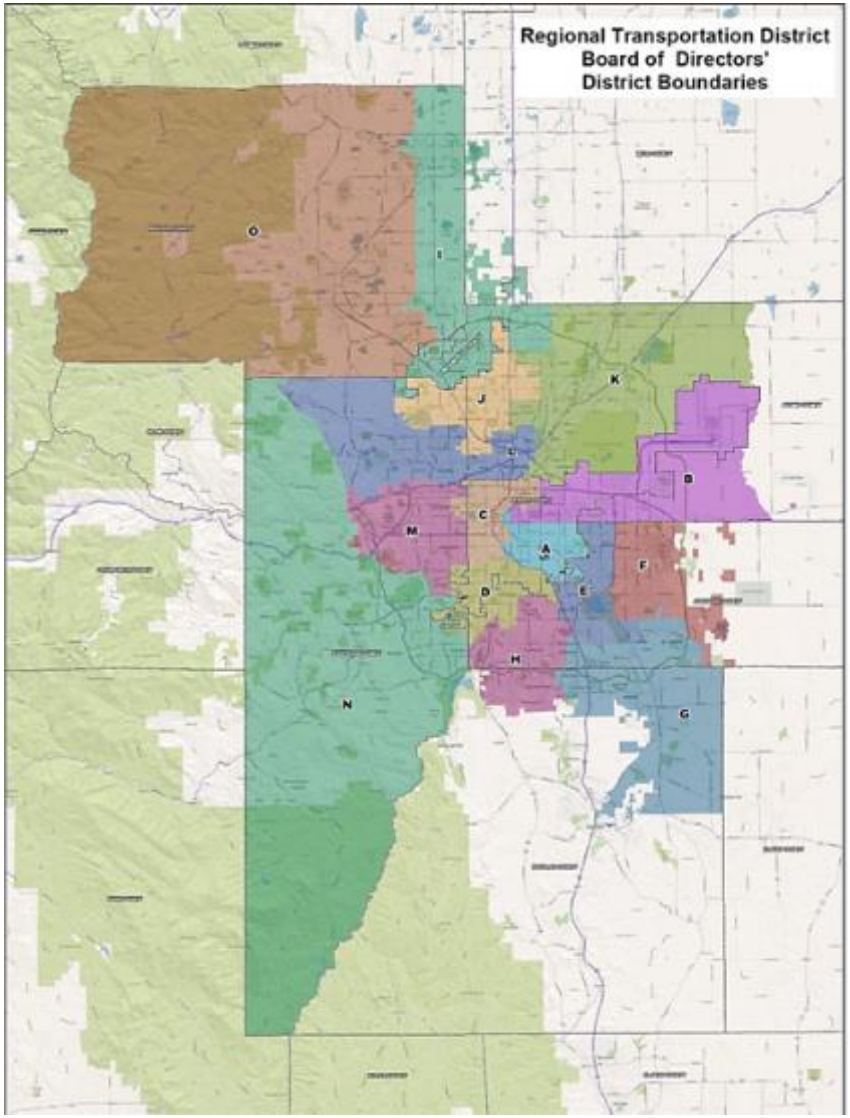
The meeting adjourned at 4:50 p.m.

Presentation to Commerce City Senior Commission

Jyotsna Khattri, Community Engagement Specialist

Regional Transportation District

- RTD is 50! Started in 1969
- Eight-county service area
- Service area: 2,342 sq. miles
- 3.08 million population
- 15 elected Board members



<u>Question to the audience:</u>

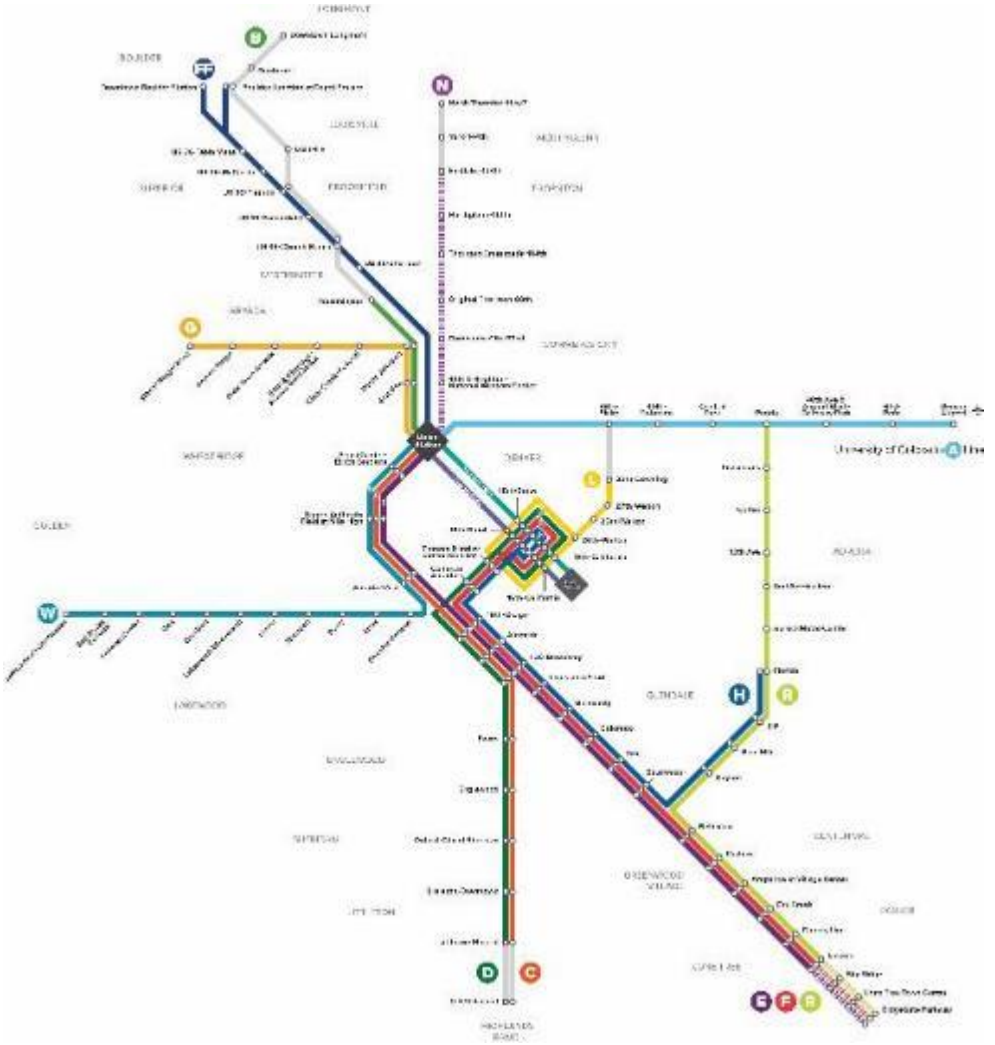
<u>What district are you folks in right now? Who is your Director?</u>

RTD Services at a Glance

- 141 total fixed routes
- 9,800 bus stops
- 98.5 miles of rail including 8 light rail and 3 commuter rail lines
- Total buses (all are wheelchair lift-equipped) 1,026
- Park-n-Ride facilities: 84 with 30,730 parking spaces

RTD by the Numbers

- Annual ridership: over 97 million
- 11 rail lines in operation
  - 8 light rail
  - 3 commuter rail
- 1 Bus Rapid Transit (BRT) line
- 140 fixed routes
- 1 pending commuter rail line
- 4 future rail extensions
- Nearly 3,000 employees



Fare Zones

Local

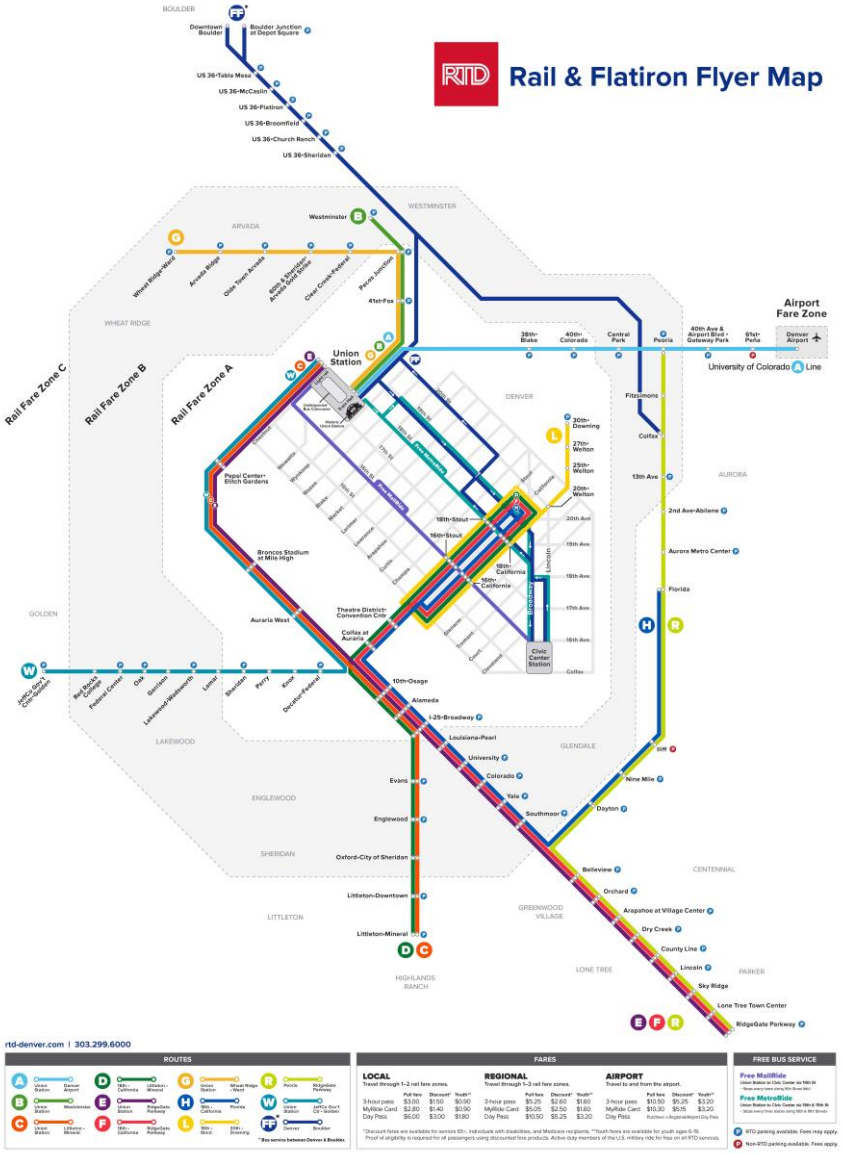
- Rail travel in one or two fare zones
- Local/limited bus routes
- Local service on Regional or SkyRide bus routes
- FlexRide service

Regional

- Rail travel in three fare zones
- Regional bus routes
- SkyRide bus routes

Airport

- Rail travel to/from in the Airport fare zone (Denver International Airport)
- SkyRide bus service to DEN



Fare Structure

Fare Type	Local Bus & Rail		Regional Bus & Rail		Airport Bus & Rail	
	Adult	Senior / Disabled *	Adult	Senior / Disabled *	Adult	Senior / Disabled *
Cash 3-Hour Pass (free transfers)	$3.00	$1.50	$5.25	$2.60	$10.50	$5.25
MyRide, 3-Hour Pass	$2.80	$1.40	$5.05	$2.50	$10.30	$5.15
Day Pass (2x cash fare)	$6.00	$3.00	$10.50	$5.25	Included in Regional Fare	
10-Ride Ticket Book	$28.00	$14.00	$50.50	$25.25	Upgrade Required**	
Monthly Pass (38x cash fare)	$114.00	$57.00	$200.00	$99.00	Included in Regional Fare	

* Applies the federally required 50% discount to seniors 65+, individuals with disabilities, Medicare recipients

** Individual 10-ride tickets can be upgraded to the $10.50 airport fare. A local ticket upgrade is $7.50 (Senior/Disabled $3.75). A regional ticket upgrade is $5.25 (Senior/Disabled $2.65)

Fare Payment Options

3-Hour Cash Pass

- Good for unlimited trips at the same service level on another bus or train
- Replacing the current one-way cash fare and transfer

Day Pass

- Take unlimited rides on bus or train all day for the price of a round-trip

MyRide

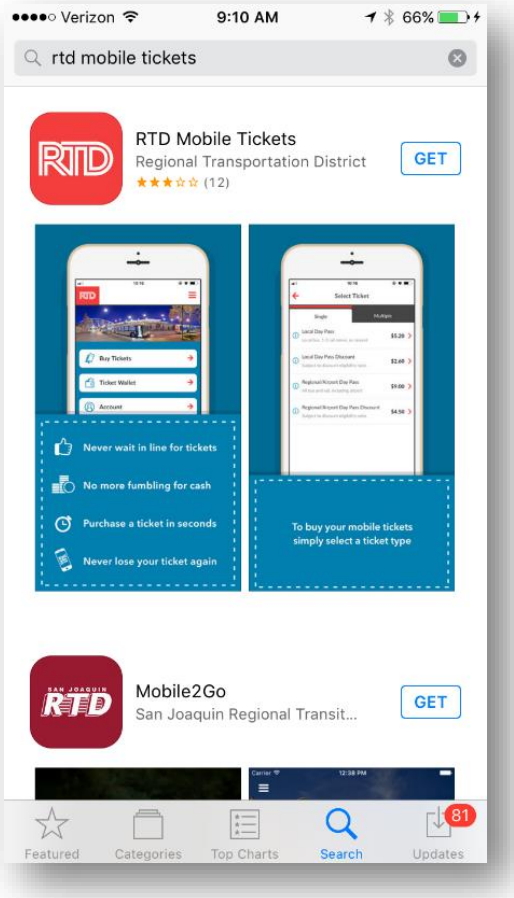
- A pre-loaded fare card that can be used on bus or rail
- Offers a $0.25 discount on full cash fare and a $0.15 discount off discount cash fare

Passes & Ticket Books

- Frequent riders and commuters can save time and money by pre-purchasing a Monthly Pass or 10-Ride Ticket Books

Mobile Ticketing

- Three-hour, Day and Monthly passes available
- You may pre-purchase tickets for future use and activate as you ride or purchase a ticket on the day of travel.
- Pre-purchased tickets expire 45 days after purchase even if not activated for use.
- Purchased tickets automatically expire at 2:59a.m. the following morning even if they aren't used.
- Users must activate their ticket before boarding the bus or train and display a valid ticket for operators and fare inspectors. This activated ticket includes a time stamp that moves in a pattern on the screen to prevent fraud.



LiVE Income-Based Fare Discount Program

LiVE fare products

	Local	Regional	Airport
3-Hour Pass MyRide Smart Card	$1.80	$3.15	$6.30
3-Hour Pass RTD Mobile Tickets app	$1.80	$3.15	Upgrade required

	Local	Regional/Airport
Day Pass RTD Mobile Tickets app	$3.60	$6.30

- 40% discount on 3-Hour pass and Day Pass for individuals who are at or below 185% of the Federal Poverty Level.
- For 2019, this means household/family income as follows: $23,107 (1), $31,284 (2), $39,461 (3), $47,638 (4)
- For applicants between the ages of 20 and 64 (Under 19 and over 65 are eligible for other discounts).
- More information on http://www.rtd-denver.com/LiVE.shtml

Applying for the LiVE Program

Application process available through the PEAK site

LiVE Fare Products

Need MyRide Card or Mobile Ticketing + Discount Verification Card

Senior Special Discount Card

- Provides 50 percent fare discount for people ages 65+ on all regular bus and train service.
  - Note: The senior discount is not offered on Access-a-Ride service.
- Seniors must present a photo ID showing passenger's age, Medicare card, or RTD-issued Special Discount Card
- Individuals with Disabilities, regardless of age are also eligible for a 50 percent fare discount pm regular bus and train service.
- Personal attendants, aides and trainers accompanying passengers who have a disability are permitted to ride for free.

Access-A-Ride

- Access-a-Ride provides local bus transportation in the Denver metro area for people with disabilities. We help individuals who cannot access our fixed-route bus and train system to maintain their freedom to travel around the metro area.
- You can schedule a trip within Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas and Jefferson counties in Colorado, as long as your starting point and destination are within 3/4 mile of RTD's Local fixed-route transit system.
- Access-a-Ride is available during the same days and hours as our Local bus service.
- We offer curbside and door-to-door service with driver assistance if requested, as well as subscriptions for passengers who make regular trips to the same destination.
- You can use the Access-a-Ride service lookup feature on RTD's website to see if your residence is in the service area.

local	regional	airport
$5.00	$9.00	$20.00
one-way	one-way	one-way to DIA

Local 6-Ride Ticket Book

$30.00

An aide who accompanies a disabled passenger rides free. Passengers with Access-a-Ride IDs ride free on all other RTD fixed-route bus and train service.

SeniorRide

- Transit service for the senior citizen community
- Serving groups of ten or more people, SeniorRide is an essential service for the senior citizen community.
- Every year, SeniorRide transports thousands of senior citizens to a variety of cultural, educational and entertainment events. Get on board today.
- To use SeniorRide call, 303.299.6503 or send an email to senior.ride@rtd-denver.com After you receive confirmation from RTD, you can call the location and buy tickets.

http://www3.rtd-denver.com//content/SpecialRides/SeniorRide/seniorRide_newsletter.pdf

FlexRide
(Formerly Call-n-Ride)

- Provides an option for commuters to make first- and last-mile connections to and from RTD transit stations.
- Passengers can access 21 FlexRide service areas for the cost of a Local fare or as an extension of a trip on rail or bus. Those completing a trip outside the Local zone will need to upgrade their fare.
- Online trip reservations are now available, reducing the advance reservation time from 60 minutes to approximately 10 minutes.
- Riders can use the subscription option to schedule pick-ups for reoccurring trips from the same day, time and location.

Free Travel Training Program

- The Free Travel Training Program is designed for older adults (60+), people with disabilities and others living with mobility limitations to learn how to ride public transit as a way to expand their transportation options and save money.
- There is no charge for the Travel Training Program. Participants can ride the fixed route and FlexRide buses for free and their Access-a-Ride service will remain unchanged.
- To learn how to ride transit, please contact RTD Training at 303-299-4144 or TravelTraining@rtd-denver.com.
- RTD also offers a Transit Experience that is group based, and utilizes only the fixed-route system. This is open to everyone, regardless of age and ability.

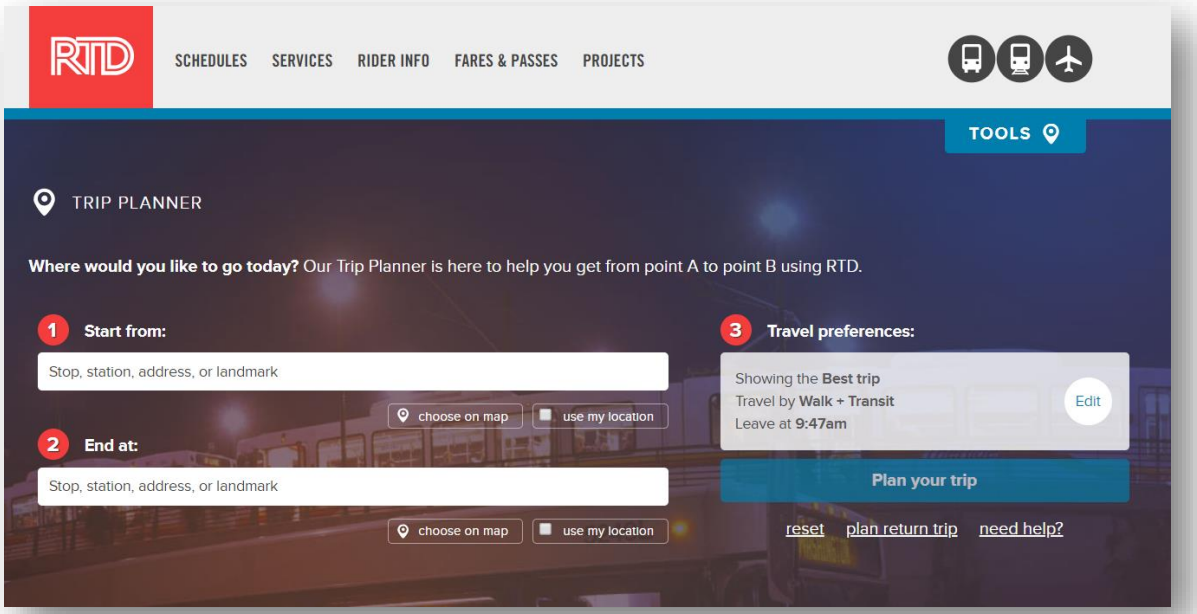
Click Here to watch RTD Free Travel Training Video

RTD Park-n-Rides

- If your car is registered in the RTD district:
  - Parking is free for the first 24 hours
  - After 24 hours, $2.00 daily fee applies
- If your car is registered out of RTD district, a $4.00 daily fee applies.
- Vehicles may be parked continuously for no longer than 30 consecutive days.
- You can pay via the pay station, Park Mobile app or by phone.
- Some Park-n-Rides are free for in and out-of-District patrons. Check the RTD website to see where fees apply.

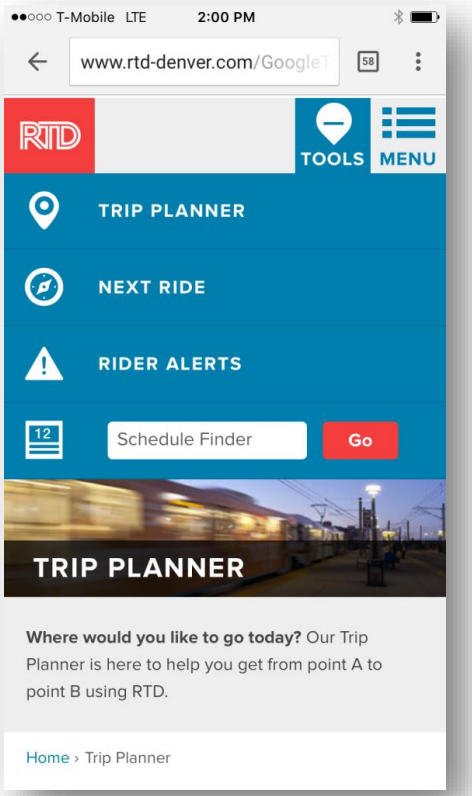
Trip Planning

- Schedules and Trip Planner available on RTD-Denver.com
- Trip planning available on mobile apps including RTD Next Ride, Transit and Google use GPS location for easy navigation
- RTD customer service specialists can also help plan your trip. Call 303-299-6000 for assistance.

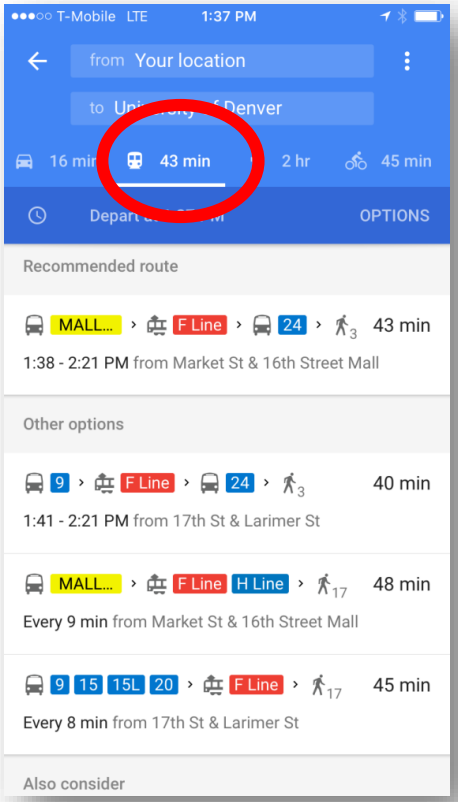


Trip Planning Apps

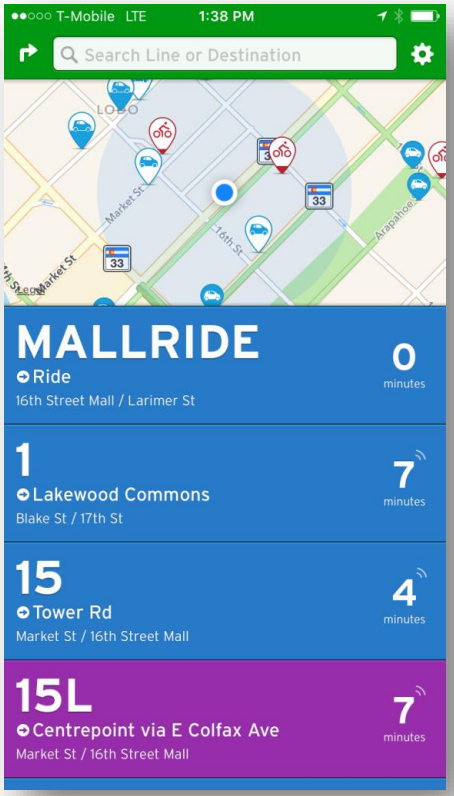
RTD



Google Maps



Transit



Commuter Rail vs Light Rail

Commuter Rail

- Typically serves longer lines with fewer stations
- Can operate up to 79 mph
- Capacity of 91 seats, 79 standing for 170 total
- Level boarding from platform
- University of Colorado A Line, B Line, G Line, N Line

Light Rail

- Can operate along crowded, narrow streets
- Accelerates and decelerates quickly; top speed of 55 mph
- Capacity of 64 seats, 91 standing for 155 total
- Stairs to board

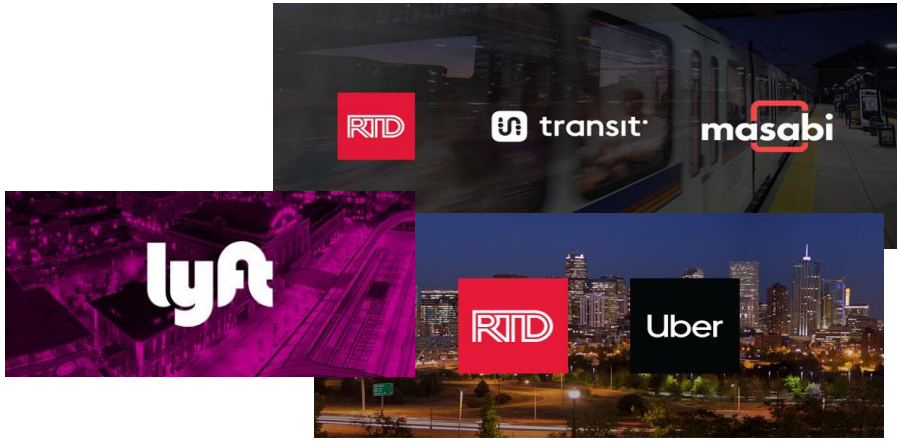
What's new at RTD?

61 AV Project

- Introduced an autonomous vehicle demonstration on a public roadway.

- This project helps with assessing the reliability and availability of an AV shuttle service and its applicability to transit.

- Six month test concluded on Aug.2, 2019. Project results are available on the RTD Website.



Collaboration with Uber, Lyft and Transit app

- Starting Jan. 2019 users in the Denver area could select transit as an option in the Uber app, and buy RTD tickets directly from the app.
- In March 2019, Lyft and RTD announced the launch of "Nearby Transit" in Lyft's mobile app. This feature shows riders nearby public transit routes, walking overview and schedules directly within the Lyft app. App users are able to find bus and rail connections in addition to Lyft vehicles and scooters.
- Through a new collaboration with RTD and Masabi, Denver travelers can now use the Transit app to identify when the next train or bus is arriving and purchase their to ticket to ride all within the app

Partners in Safety

- More than 400 security team members to serve you.
- More than 300 hours of specialized operator training to operate any vehicle.
- Two dispatch centers with 911 certified operators who can connect you with emergency response resources whenever needed.
- More than 12,000 cameras across our stations to deter criminal activity and secure footage to aid in investigations.

Safety Tips

Rail Safety

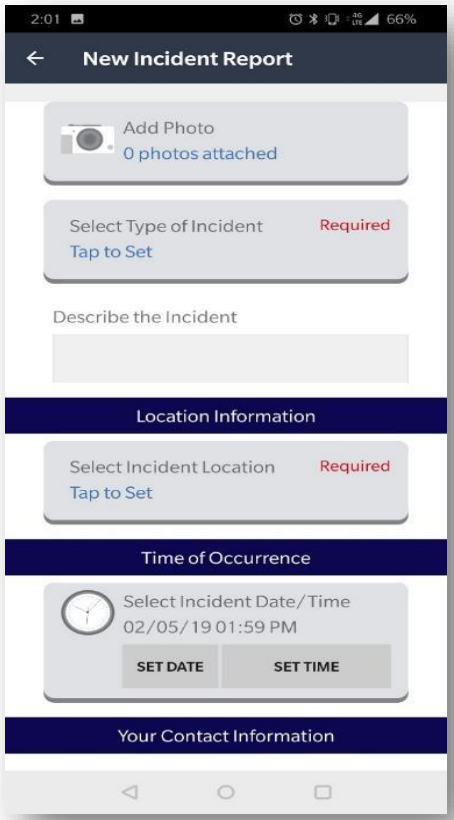
- Look up from your phone and pay attention–don't be distracted!
- Trains are quiet, be super alert at all times.
- Look both ways before crossing–trains can travel from either direction at any time.
- Cross only at designated crossings and follow traffic rules.
- Always follow safety signage and obey warning devices like flashing red lights and gate arms.

Bus Safety

- Stand a safe distance from the curb and stay clear of the bus until it has stopped.
- Buses have blind spots, don't follow too closely when driving.
- Never cross in front of a bus or between buses after exiting.
- Remain seated while approaching your bus stop.
- Use handrails when boarding and exiting the bus

Transit Watch

- Download RTD's Transit Watch app to report suspicious behavior or packages 24/7 to RTD Transit Police
- Available on Android & iOS



Thank you.
Questions?