



Commerce City, CO

Technical Appendices
2018



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The National Citizen Survey™
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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

Appendix A: Complete Survey Responses

Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Commerce City:	Excellent		Good		Fair		Poor		Total	
Commerce City as a place to live	11%	N=88	45%	N=376	38%	N=313	7%	N=55	100%	N=832
Your neighborhood as a place to live	23%	N=182	52%	N=415	19%	N=155	6%	N=46	100%	N=797
Commerce City as a place to raise children	12%	N=82	38%	N=264	35%	N=247	15%	N=107	100%	N=701
Commerce City as a place to work	6%	N=31	25%	N=130	35%	N=186	34%	N=178	100%	N=526
Commerce City as a place to visit	3%	N=26	16%	N=126	38%	N=292	42%	N=321	100%	N=766
Commerce City as a place to retire	8%	N=52	26%	N=173	31%	N=205	35%	N=229	100%	N=659
The overall quality of life in Commerce City	6%	N=51	46%	N=361	37%	N=296	10%	N=83	100%	N=791

Table 2: Question 2

Please rate each of the following characteristics as they relate to Commerce City as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Commerce City	6%	N=52	44%	N=353	34%	N=275	16%	N=128	100%	N=809
Overall ease of getting to the places you usually have to visit	10%	N=75	42%	N=326	34%	N=268	15%	N=115	100%	N=784
Quality of overall natural environment in Commerce City	10%	N=76	37%	N=287	38%	N=294	15%	N=119	100%	N=776
Overall “built environment” of Commerce City (including overall design, buildings, parks and transportation systems)	6%	N=49	32%	N=252	36%	N=279	25%	N=196	100%	N=777
Health and wellness opportunities in Commerce City	8%	N=60	30%	N=212	38%	N=268	24%	N=172	100%	N=712
Overall opportunities for education and enrichment	4%	N=25	17%	N=115	43%	N=283	36%	N=235	100%	N=658
Overall economic health of Commerce City	5%	N=37	28%	N=196	46%	N=324	21%	N=150	100%	N=706
Sense of community	7%	N=53	37%	N=282	36%	N=278	20%	N=155	100%	N=767
Overall image or reputation of Commerce City	4%	N=30	12%	N=93	34%	N=258	50%	N=388	100%	N=769

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Commerce City to someone who asks	15%	N=116	48%	N=377	19%	N=150	18%	N=146	100%	N=790
Remain in Commerce City for the next five years	37%	N=272	34%	N=256	16%	N=121	13%	N=94	100%	N=743

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	46%	N=355	34%	N=260	10%	N=78	6%	N=47	4%	N=29	100%	N=769
In Commerce City's commercial area during the day	22%	N=154	37%	N=256	19%	N=133	18%	N=126	4%	N=27	100%	N=695

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Commerce City as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	4%	N=33	33%	N=260	41%	N=326	22%	N=171	100%	N=790
Ease of public parking	8%	N=54	51%	N=351	31%	N=216	9%	N=65	100%	N=686
Ease of travel by car in Commerce City	12%	N=90	43%	N=331	36%	N=279	9%	N=67	100%	N=767
Ease of travel by public transportation in Commerce City	8%	N=32	21%	N=88	28%	N=118	43%	N=176	100%	N=414
Ease of travel by bicycle in Commerce City	7%	N=33	30%	N=138	36%	N=168	27%	N=122	100%	N=460
Ease of walking in Commerce City	9%	N=56	33%	N=208	38%	N=245	20%	N=128	100%	N=637
Availability of paths and walking trails	11%	N=74	34%	N=232	35%	N=239	19%	N=130	100%	N=675
Air quality	5%	N=36	30%	N=224	38%	N=280	27%	N=198	100%	N=738
Cleanliness of Commerce City	5%	N=37	32%	N=248	39%	N=295	24%	N=185	100%	N=764
Overall appearance of Commerce City	4%	N=33	33%	N=255	40%	N=308	22%	N=169	100%	N=766
Public places where people want to spend time	7%	N=50	26%	N=189	41%	N=295	26%	N=186	100%	N=720
Variety of housing options	5%	N=38	41%	N=293	36%	N=260	18%	N=127	100%	N=718
Availability of affordable quality housing	5%	N=32	27%	N=175	38%	N=244	30%	N=194	100%	N=644
Fitness opportunities (including exercise classes and paths or trails, etc.)	11%	N=78	38%	N=268	34%	N=239	18%	N=125	100%	N=710
Recreational opportunities	10%	N=75	36%	N=262	36%	N=262	17%	N=123	100%	N=722
Availability of affordable quality food	7%	N=54	28%	N=215	28%	N=216	36%	N=278	100%	N=762
Availability of affordable quality health care	4%	N=26	26%	N=160	38%	N=232	31%	N=187	100%	N=604

Table 6: Question 6

Please rate each of the following characteristics as they relate to Commerce City as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	7%	N=25	27%	N=100	36%	N=134	30%	N=113	100%	N=372
K-12 education	8%	N=41	24%	N=122	31%	N=161	38%	N=195	100%	N=519
Adult educational opportunities	3%	N=13	20%	N=78	30%	N=115	47%	N=183	100%	N=388
Opportunities to attend cultural/arts/music activities	3%	N=15	17%	N=98	39%	N=228	41%	N=236	100%	N=577
Opportunities to participate in religious or spiritual events and activities	10%	N=47	41%	N=191	36%	N=168	13%	N=59	100%	N=465
Employment opportunities	5%	N=23	19%	N=86	42%	N=193	34%	N=153	100%	N=456
Shopping opportunities	4%	N=28	15%	N=109	30%	N=222	51%	N=373	100%	N=732
Cost of living in Commerce City	2%	N=13	19%	N=140	45%	N=329	34%	N=252	100%	N=733
Overall quality of business and service establishments in Commerce City	2%	N=17	21%	N=155	43%	N=313	33%	N=242	100%	N=728
Vibrant downtown/commercial area	4%	N=26	7%	N=47	24%	N=154	65%	N=426	100%	N=653
Overall quality of new development in Commerce City	6%	N=41	34%	N=238	38%	N=262	23%	N=157	100%	N=699
Opportunities to participate in social events and activities	3%	N=18	26%	N=159	42%	N=257	29%	N=173	100%	N=606
Opportunities to volunteer	6%	N=26	35%	N=142	39%	N=155	20%	N=79	100%	N=402
Opportunities to participate in community matters	4%	N=22	37%	N=183	40%	N=197	18%	N=88	100%	N=491
Openness and acceptance of the community toward people of diverse backgrounds	13%	N=83	45%	N=277	31%	N=194	11%	N=67	100%	N=621
Neighborliness of residents in Commerce City	10%	N=70	40%	N=288	37%	N=269	13%	N=91	100%	N=718

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Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	18%	N=133	82%	N=623	100%	N=757
Made efforts to make your home more energy efficient	30%	N=228	70%	N=527	100%	N=754
Observed a code violation or other hazard in Commerce City (weeds, abandoned buildings, etc.)	34%	N=251	66%	N=497	100%	N=748
Household member was a victim of a crime in Commerce City	86%	N=646	14%	N=105	100%	N=751
Reported a crime to the police in Commerce City	72%	N=539	28%	N=214	100%	N=753
Stocked supplies in preparation for an emergency	75%	N=564	25%	N=189	100%	N=753
Campaigned or advocated for an issue, cause or candidate	74%	N=559	26%	N=193	100%	N=752
Contacted Commerce City (in-person, phone, email or web) for help or information	63%	N=471	37%	N=282	100%	N=753
Contacted Commerce City elected officials (in-person, phone, email or web) to express your opinion	81%	N=609	19%	N=143	100%	N=752

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Commerce City?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Commerce City recreation centers or their services	19%	N=140	19%	N=139	27%	N=201	36%	N=269	100%	N=750
Visited a neighborhood park or City park	24%	N=178	33%	N=242	30%	N=220	14%	N=104	100%	N=744
Used Anythink public libraries or their services	6%	N=46	18%	N=137	28%	N=211	47%	N=350	100%	N=744
Participated in religious or spiritual activities in Commerce City	6%	N=43	12%	N=92	12%	N=89	70%	N=518	100%	N=742
Attended a City-sponsored event	1%	N=4	4%	N=30	35%	N=259	61%	N=454	100%	N=746
Used bus, rail or other public transportation instead of driving	5%	N=35	3%	N=23	11%	N=85	81%	N=601	100%	N=744
Carpooled with other adults or children instead of driving alone	14%	N=104	9%	N=71	14%	N=102	63%	N=468	100%	N=745
Walked or biked instead of driving	6%	N=48	11%	N=85	20%	N=148	62%	N=465	100%	N=746
Volunteered your time to some group/activity in Commerce City	4%	N=27	4%	N=33	12%	N=89	80%	N=595	100%	N=743
Participated in a club	2%	N=18	5%	N=35	7%	N=51	86%	N=641	100%	N=744
Talked to or visited with your immediate neighbors	35%	N=261	35%	N=260	20%	N=150	10%	N=72	100%	N=744
Done a favor for a neighbor	16%	N=121	22%	N=167	41%	N=306	20%	N=151	100%	N=745
Used the Buffalo Run Golf Course	1%	N=7	5%	N=39	17%	N=124	77%	N=571	100%	N=741
Visited Rocky Mountain Arsenal National Wildlife Refuge	1%	N=10	4%	N=29	27%	N=200	68%	N=505	100%	N=744

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=5	2%	N=17	18%	N=134	79%	N=587	100%	N=742
Watched (online or on television) a local public meeting	1%	N=4	3%	N=24	16%	N=120	80%	N=592	100%	N=741
Attended a Telephone Townhall	0%	N=1	1%	N=7	8%	N=60	91%	N=673	100%	N=741

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Table 10: Question 10

Please rate the quality of each of the following services in Commerce City:	Excellent		Good		Fair		Poor		Total	
Police services	19%	N=128	50%	N=340	23%	N=157	9%	N=58	100%	N=683
Crime prevention	9%	N=61	37%	N=238	33%	N=208	21%	N=133	100%	N=639
Traffic enforcement	11%	N=73	43%	N=286	30%	N=199	17%	N=110	100%	N=668
Street repair	5%	N=36	32%	N=228	34%	N=238	29%	N=206	100%	N=708
Street cleaning	8%	N=52	42%	N=279	34%	N=225	16%	N=107	100%	N=663
Street lighting	7%	N=48	40%	N=290	33%	N=237	20%	N=148	100%	N=724
Snow removal	8%	N=55	40%	N=266	35%	N=231	17%	N=112	100%	N=664
Sidewalk maintenance	6%	N=40	44%	N=288	31%	N=203	19%	N=126	100%	N=657
Traffic signal timing	5%	N=32	38%	N=268	37%	N=260	21%	N=147	100%	N=708
Bus or transit services	8%	N=24	31%	N=96	28%	N=89	34%	N=106	100%	N=316
Garbage collection	38%	N=275	44%	N=318	14%	N=99	4%	N=26	100%	N=717
Recycling	37%	N=255	42%	N=295	16%	N=113	5%	N=31	100%	N=695
Yard waste pick-up	15%	N=71	42%	N=206	22%	N=107	21%	N=105	100%	N=490
Storm drainage	12%	N=74	53%	N=322	25%	N=149	10%	N=61	100%	N=605
City parks	20%	N=132	48%	N=317	27%	N=177	6%	N=38	100%	N=664
Recreation programs or classes	18%	N=90	44%	N=217	27%	N=134	10%	N=48	100%	N=489
Recreation centers or facilities	23%	N=135	44%	N=256	20%	N=118	13%	N=74	100%	N=582
Land use, planning and zoning	3%	N=18	23%	N=126	39%	N=211	34%	N=184	100%	N=539
Code enforcement (weeds, abandoned buildings, etc.)	5%	N=29	23%	N=133	39%	N=227	34%	N=196	100%	N=586
Animal control	10%	N=55	41%	N=227	32%	N=177	17%	N=95	100%	N=553
Economic development	3%	N=16	24%	N=140	41%	N=244	32%	N=188	100%	N=589
Health services	6%	N=29	27%	N=140	43%	N=220	24%	N=123	100%	N=512
Public library services	24%	N=114	38%	N=183	26%	N=126	12%	N=56	100%	N=479
Communication/Public information services	7%	N=37	42%	N=221	37%	N=197	14%	N=73	100%	N=528
Cable television	10%	N=47	45%	N=216	30%	N=144	16%	N=76	100%	N=483
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	10%	N=40	37%	N=154	35%	N=148	18%	N=77	100%	N=418
City-sponsored special events	7%	N=29	43%	N=189	37%	N=161	13%	N=58	100%	N=438
Overall customer service by Commerce City employees (police, receptionists, planners, etc.)	13%	N=74	46%	N=259	31%	N=174	11%	N=62	100%	N=568
Building permits	11%	N=34	36%	N=108	33%	N=97	19%	N=57	100%	N=296
Recreation trails	10%	N=56	47%	N=257	32%	N=172	11%	N=60	100%	N=544
Buffalo Run Golf Course	24%	N=67	51%	N=140	18%	N=49	6%	N=17	100%	N=273
Internet services	10%	N=62	36%	N=230	30%	N=192	25%	N=162	100%	N=645

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Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
Commerce City Government	4%	N=26	42%	N=252	39%	N=234	14%	N=82	100%	N=595
Federal Government	4%	N=20	27%	N=148	47%	N=256	23%	N=126	100%	N=551
Adams County School District 14	6%	N=17	19%	N=56	27%	N=82	48%	N=145	100%	N=300
School District 27J	8%	N=32	31%	N=122	31%	N=124	30%	N=120	100%	N=398
Adams County Government	5%	N=28	40%	N=226	39%	N=221	15%	N=85	100%	N=560
State of Colorado	8%	N=49	39%	N=238	41%	N=250	13%	N=77	100%	N=613

Table 12: Question 12

Please rate the following categories of Commerce City government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Commerce City	2%	N=15	17%	N=106	35%	N=227	46%	N=292	100%	N=640
The overall direction that Commerce City is taking	4%	N=27	35%	N=216	37%	N=229	24%	N=149	100%	N=621
The job Commerce City government does at welcoming citizen involvement	5%	N=24	33%	N=161	36%	N=175	27%	N=131	100%	N=491
Overall confidence in Commerce City government	4%	N=21	28%	N=163	42%	N=250	26%	N=156	100%	N=590
Generally acting in the best interest of the community	3%	N=20	29%	N=172	42%	N=244	26%	N=151	100%	N=587
Being honest	5%	N=26	34%	N=167	38%	N=190	22%	N=110	100%	N=494
Treating all residents fairly	4%	N=23	37%	N=187	35%	N=178	24%	N=121	100%	N=508

Table 13: Question 13

Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Commerce City	52%	N=370	37%	N=266	9%	N=67	1%	N=7	100%	N=711
Overall ease of getting to the places you usually have to visit	32%	N=225	45%	N=318	19%	N=135	4%	N=29	100%	N=706
Quality of overall natural environment in Commerce City	27%	N=192	46%	N=321	24%	N=169	3%	N=24	100%	N=706
Overall "built environment" of Commerce City (including overall design, buildings, parks and transportation systems)	28%	N=200	46%	N=324	24%	N=172	1%	N=10	100%	N=706
Health and wellness opportunities in Commerce City	26%	N=181	44%	N=308	27%	N=192	3%	N=24	100%	N=706
Overall opportunities for education and enrichment	47%	N=329	33%	N=233	17%	N=123	3%	N=20	100%	N=705
Overall economic health of Commerce City	41%	N=292	45%	N=318	12%	N=82	2%	N=13	100%	N=704
Sense of community	29%	N=204	44%	N=309	24%	N=172	3%	N=19	100%	N=705

Table 14: Question 14

Please indicate how much of a priority, if at all, each of the following improvement projects would be for City leadership to focus on in the next three years:	High priority		Medium priority		Low priority		Not a priority		Total	
Widening City roads	40%	N=285	38%	N=269	16%	N=117	5%	N=37	100%	N=708
Park improvements	20%	N=137	52%	N=365	26%	N=181	3%	N=19	100%	N=703
Recreation facilities improvements	27%	N=189	40%	N=284	28%	N=198	5%	N=33	100%	N=705
More public art	10%	N=68	25%	N=179	38%	N=270	27%	N=187	100%	N=704
Pedestrian and bike paths improvements	27%	N=188	42%	N=293	25%	N=176	7%	N=47	100%	N=703
More cultural amenities	17%	N=120	37%	N=263	29%	N=206	16%	N=114	100%	N=704

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Table 15: Question 15

Please rate how informed you are, if at all, about oil and gas operations occurring in Commerce City:	Percent	Number
Very informed	15%	N=102
Somewhat informed	48%	N=336
Not at all informed	37%	N=255
Total	100%	N=693

Table 16: Question 16

If Commerce City could attract new restaurants, which new offerings would you prefer?	Strongly prefer		Prefer		Somewhat prefer		Do not prefer		Total	
More fast-casual dining options	20%	N=143	21%	N=148	28%	N=200	30%	N=212	100%	N=703
More fine dining options	42%	N=298	31%	N=217	19%	N=137	7%	N=51	100%	N=703
More family-friendly dining options	59%	N=416	26%	N=181	12%	N=83	4%	N=26	100%	N=705
More pub/tavern dining options	39%	N=271	21%	N=148	21%	N=150	19%	N=133	100%	N=701
Other (please specify)	32%	N=109	14%	N=48	12%	N=40	43%	N=150	100%	N=347

Table 17: Question 17

With few exceptions, the City of Commerce City does not allow residents to own a pit bull. Do you support or oppose the City keeping the pit bull ban?	Percent	Number
Strongly support	37%	N=247
Somewhat support	13%	N=88
Somewhat oppose	15%	N=101
Strongly oppose	34%	N=225
Total	100%	N=661

Table 18: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	2%	N=17	3%	N=20	6%	N=44	23%	N=161	65%	N=455	100%	N=698
Purchase goods or services from a business located in Commerce City	1%	N=4	6%	N=41	28%	N=197	45%	N=314	20%	N=136	100%	N=692
Eat at least 5 portions of fruits and vegetables a day	4%	N=25	17%	N=116	35%	N=247	33%	N=230	11%	N=77	100%	N=695
Participate in moderate or vigorous physical activity	2%	N=16	17%	N=118	38%	N=265	28%	N=198	15%	N=102	100%	N=698
Read or watch local news (via television, paper, computer, etc.)	3%	N=23	11%	N=76	20%	N=136	32%	N=225	34%	N=239	100%	N=699
Vote in local elections	9%	N=60	3%	N=20	6%	N=39	16%	N=114	67%	N=463	100%	N=696

Table 19: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	15%	N=105
Very good	37%	N=259
Good	38%	N=264
Fair	8%	N=54
Poor	1%	N=10
Total	100%	N=692

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Table 20: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=40
Somewhat positive	17%	N=117
Neutral	55%	N=373
Somewhat negative	19%	N=127
Very negative	2%	N=16
Total	100%	N=674

Table 21: Question D4

What is your employment status?	Percent	Number
Working full time for pay	71%	N=496
Working part time for pay	10%	N=71
Unemployed, looking for paid work	2%	N=15
Unemployed, not looking for paid work	4%	N=30
Fully retired	12%	N=84
Total	100%	N=696

Table 22: Question D5

Do you work inside the boundaries of Commerce City?	Percent	Number
Yes, outside the home	17%	N=111
Yes, from home	11%	N=70
No	72%	N=476
Total	100%	N=657

Table 23: Question D6

How many years have you lived in Commerce City?	Percent	Number
Less than 2 years	12%	N=87
2 to 5 years	29%	N=202
6 to 10 years	17%	N=115
11 to 20 years	26%	N=181
More than 20 years	16%	N=110
Total	100%	N=695

Table 24: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	85%	N=536
Building with two or more homes (duplex, townhome, apartment or condominium)	14%	N=87
Mobile home	0%	N=3
Other	1%	N=4
Total	100%	N=630

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Table 25: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	19%	N=121
Owned	81%	N=503
Total	100%	N=624

Table 26: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	4%	N=26
\$300 to \$599 per month	3%	N=22
\$600 to \$999 per month	10%	N=66
\$1,000 to \$1,499 per month	19%	N=129
\$1,500 to \$2,499 per month	46%	N=311
\$2,500 or more per month	19%	N=129
Total	100%	N=682

Table 27: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	44%	N=285
Yes	56%	N=358
Total	100%	N=642

Table 28: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	82%	N=525
Yes	18%	N=118
Total	100%	N=644

Table 29: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	8%	N=51
\$25,000 to \$49,999	14%	N=94
\$50,000 to \$99,999	34%	N=225
\$100,000 to \$149,999	29%	N=192
\$150,000 or more	15%	N=102
Total	100%	N=665

Table 30: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	66%	N=448
Yes, I consider myself to be Spanish, Hispanic or Latino	34%	N=236
Total	100%	N=684

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Table 31: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	4%	N=30
Asian, Asian Indian or Pacific Islander	2%	N=16
Black or African American	3%	N=18
White	80%	N=534
Other	17%	N=111

Total may exceed 100% as respondents could select more than one option.

Table 32: Question D15

In which category is your age?	Percent	Number
18 to 24 years	3%	N=17
25 to 34 years	29%	N=198
35 to 44 years	28%	N=191
45 to 54 years	18%	N=127
55 to 64 years	13%	N=88
65 to 74 years	8%	N=53
75 years or older	2%	N=16
Total	100%	N=691

Table 33: Question D16

What is your sex?	Percent	Number
Female	51%	N=272
Male	49%	N=256
Total	100%	N=529

Table 34: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	79%	N=425
Land line	7%	N=38
Both	14%	N=75
Total	100%	N=538

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 35: Question 1

Please rate each of the following aspects of quality of life in Commerce City:	Excellent		Good		Fair		Poor		Don't know		Total	
Commerce City as a place to live	11%	N=88	45%	N=376	38%	N=313	7%	N=55	0%	N=3	100%	N=834
Your neighborhood as a place to live	23%	N=182	52%	N=415	19%	N=155	6%	N=46	0%	N=1	100%	N=798
Commerce City as a place to raise children	10%	N=82	33%	N=264	31%	N=247	13%	N=107	12%	N=97	100%	N=797
Commerce City as a place to work	4%	N=31	16%	N=130	23%	N=186	22%	N=178	34%	N=271	100%	N=796
Commerce City as a place to visit	3%	N=26	16%	N=126	37%	N=292	41%	N=321	3%	N=26	100%	N=792
Commerce City as a place to retire	7%	N=52	22%	N=173	26%	N=205	29%	N=229	17%	N=133	100%	N=792
The overall quality of life in Commerce City	6%	N=51	46%	N=361	37%	N=296	10%	N=83	0%	N=3	100%	N=794

Table 36: Question 2

Please rate each of the following characteristics as they relate to Commerce City as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Commerce City	6%	N=52	44%	N=353	34%	N=275	16%	N=128	0%	N=2	100%	N=810
Overall ease of getting to the places you usually have to visit	10%	N=75	42%	N=326	34%	N=268	15%	N=115	0%	N=1	100%	N=785
Quality of overall natural environment in Commerce City	10%	N=76	37%	N=287	38%	N=294	15%	N=119	1%	N=5	100%	N=781
Overall “built environment” of Commerce City (including overall design, buildings, parks and transportation systems)	6%	N=49	32%	N=252	36%	N=279	25%	N=196	1%	N=6	100%	N=783
Health and wellness opportunities in Commerce City	8%	N=60	27%	N=212	34%	N=268	22%	N=172	9%	N=70	100%	N=782
Overall opportunities for education and enrichment	3%	N=25	15%	N=115	36%	N=283	30%	N=235	16%	N=121	100%	N=779
Overall economic health of Commerce City	5%	N=37	25%	N=196	41%	N=324	19%	N=150	9%	N=74	100%	N=780
Sense of community	7%	N=53	36%	N=282	36%	N=278	20%	N=155	2%	N=13	100%	N=780
Overall image or reputation of Commerce City	4%	N=30	12%	N=93	33%	N=258	50%	N=388	1%	N=9	100%	N=778

Table 37: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Commerce City to someone who asks	15%	N=116	47%	N=377	19%	N=150	18%	N=146	1%	N=8	100%	N=797
Remain in Commerce City for the next five years	35%	N=272	33%	N=256	16%	N=121	12%	N=94	4%	N=33	100%	N=776

Table 38: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	46%	N=355	34%	N=260	10%	N=78	6%	N=47	4%	N=29	0%	N=3	100%	N=772
In Commerce City's commercial area during the day	20%	N=154	33%	N=256	17%	N=133	16%	N=126	4%	N=27	10%	N=74	100%	N=769

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Table 39: Question 5

Please rate each of the following characteristics as they relate to Commerce City as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	4%	N=33	33%	N=260	41%	N=326	22%	N=171	0%	N=0	100%	N=790
Ease of public parking	7%	N=54	46%	N=351	28%	N=216	9%	N=65	10%	N=78	100%	N=764
Ease of travel by car in Commerce City	12%	N=90	43%	N=331	36%	N=279	9%	N=67	0%	N=3	100%	N=770
Ease of travel by public transportation in Commerce City	4%	N=32	12%	N=88	15%	N=118	23%	N=176	46%	N=347	100%	N=761
Ease of travel by bicycle in Commerce City	4%	N=33	18%	N=138	22%	N=168	16%	N=122	40%	N=308	100%	N=768
Ease of walking in Commerce City	7%	N=56	27%	N=208	32%	N=245	17%	N=128	17%	N=133	100%	N=769
Availability of paths and walking trails	10%	N=74	30%	N=232	31%	N=239	17%	N=130	12%	N=96	100%	N=770
Air quality	5%	N=36	29%	N=224	36%	N=280	26%	N=198	4%	N=29	100%	N=767
Cleanliness of Commerce City	5%	N=37	32%	N=248	38%	N=295	24%	N=185	1%	N=5	100%	N=770
Overall appearance of Commerce City	4%	N=33	33%	N=255	40%	N=308	22%	N=169	1%	N=4	100%	N=770
Public places where people want to spend time	7%	N=50	25%	N=189	38%	N=295	24%	N=186	6%	N=49	100%	N=769
Variety of housing options	5%	N=38	38%	N=293	34%	N=260	17%	N=127	6%	N=50	100%	N=768
Availability of affordable quality housing	4%	N=32	23%	N=175	32%	N=244	25%	N=194	16%	N=124	100%	N=769
Fitness opportunities (including exercise classes and paths or trails, etc.)	10%	N=78	35%	N=268	31%	N=239	16%	N=125	8%	N=59	100%	N=769
Recreational opportunities	10%	N=75	34%	N=262	34%	N=262	16%	N=123	6%	N=48	100%	N=769
Availability of affordable quality food	7%	N=54	28%	N=215	28%	N=216	36%	N=278	1%	N=8	100%	N=770
Availability of affordable quality health care	3%	N=26	21%	N=160	30%	N=232	24%	N=187	21%	N=164	100%	N=769

Table 40: Question 6

Please rate each of the following characteristics as they relate to Commerce City as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality child care/preschool	3%	N=25	13%	N=100	18%	N=134	15%	N=113	51%	N=389	100%	N=762
K-12 education	5%	N=41	16%	N=122	21%	N=161	26%	N=195	31%	N=229	100%	N=748
Adult educational opportunities	2%	N=13	10%	N=78	15%	N=115	24%	N=183	48%	N=360	100%	N=749
Opportunities to attend cultural/arts/music activities	2%	N=15	13%	N=98	30%	N=228	32%	N=236	23%	N=172	100%	N=749
Opportunities to participate in religious or spiritual events and activities	6%	N=47	26%	N=191	22%	N=168	8%	N=59	38%	N=281	100%	N=747
Employment opportunities	3%	N=23	12%	N=86	26%	N=193	20%	N=153	39%	N=293	100%	N=749
Shopping opportunities	4%	N=28	14%	N=109	30%	N=222	50%	N=373	3%	N=19	100%	N=751
Cost of living in Commerce City	2%	N=13	19%	N=140	44%	N=329	33%	N=252	2%	N=19	100%	N=752
Overall quality of business and service establishments in Commerce City	2%	N=17	21%	N=155	42%	N=313	32%	N=242	3%	N=21	100%	N=748
Vibrant downtown/commercial area	3%	N=26	6%	N=47	20%	N=154	57%	N=426	13%	N=99	100%	N=752
Overall quality of new development in Commerce City	6%	N=41	32%	N=238	35%	N=262	21%	N=157	7%	N=49	100%	N=748
Opportunities to participate in social events and activities	2%	N=18	21%	N=159	34%	N=257	23%	N=173	19%	N=141	100%	N=747
Opportunities to volunteer	3%	N=26	19%	N=142	21%	N=155	11%	N=79	46%	N=346	100%	N=748
Opportunities to participate in community matters	3%	N=22	25%	N=183	27%	N=197	12%	N=88	33%	N=245	100%	N=735
Openness and acceptance of the community toward people of diverse backgrounds	11%	N=83	38%	N=277	27%	N=194	9%	N=67	15%	N=112	100%	N=733
Neighborliness of residents in Commerce City	9%	N=70	39%	N=288	36%	N=269	12%	N=91	4%	N=27	100%	N=745

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Table 41: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	18%	N=133	82%	N=623	100%	N=757
Made efforts to make your home more energy efficient	30%	N=228	70%	N=527	100%	N=754
Observed a code violation or other hazard in Commerce City (weeds, abandoned buildings, etc.)	34%	N=251	66%	N=497	100%	N=748
Household member was a victim of a crime in Commerce City	86%	N=646	14%	N=105	100%	N=751
Reported a crime to the police in Commerce City	72%	N=539	28%	N=214	100%	N=753
Stocked supplies in preparation for an emergency	75%	N=564	25%	N=189	100%	N=753
Campaigned or advocated for an issue, cause or candidate	74%	N=559	26%	N=193	100%	N=752
Contacted Commerce City (in-person, phone, email or web) for help or information	63%	N=471	37%	N=282	100%	N=753
Contacted Commerce City elected officials (in-person, phone, email or web) to express your opinion	81%	N=609	19%	N=143	100%	N=752

Table 42: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Commerce City?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Commerce City recreation centers or their services	19%	N=140	19%	N=139	27%	N=201	36%	N=269	100%	N=750
Visited a neighborhood park or City park	24%	N=178	33%	N=242	30%	N=220	14%	N=104	100%	N=744
Used Anythink public libraries or their services	6%	N=46	18%	N=137	28%	N=211	47%	N=350	100%	N=744
Participated in religious or spiritual activities in Commerce City	6%	N=43	12%	N=92	12%	N=89	70%	N=518	100%	N=742
Attended a City-sponsored event	1%	N=4	4%	N=30	35%	N=259	61%	N=454	100%	N=746
Used bus, rail or other public transportation instead of driving	5%	N=35	3%	N=23	11%	N=85	81%	N=601	100%	N=744
Carpooled with other adults or children instead of driving alone	14%	N=104	9%	N=71	14%	N=102	63%	N=468	100%	N=745
Walked or biked instead of driving	6%	N=48	11%	N=85	20%	N=148	62%	N=465	100%	N=746
Volunteered your time to some group/activity in Commerce City	4%	N=27	4%	N=33	12%	N=89	80%	N=595	100%	N=743
Participated in a club	2%	N=18	5%	N=35	7%	N=51	86%	N=641	100%	N=744
Talked to or visited with your immediate neighbors	35%	N=261	35%	N=260	20%	N=150	10%	N=72	100%	N=744
Done a favor for a neighbor	16%	N=121	22%	N=167	41%	N=306	20%	N=151	100%	N=745
Used the Buffalo Run Golf Course	1%	N=7	5%	N=39	17%	N=124	77%	N=571	100%	N=741
Visited Rocky Mountain Arsenal National Wildlife Refuge	1%	N=10	4%	N=29	27%	N=200	68%	N=505	100%	N=744

Table 43: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=5	2%	N=17	18%	N=134	79%	N=587	100%	N=742
Watched (online or on television) a local public meeting	1%	N=4	3%	N=24	16%	N=120	80%	N=592	100%	N=741
Attended a Telephone Townhall	0%	N=1	1%	N=7	8%	N=60	91%	N=673	100%	N=741

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Table 44: Question 10

Please rate the quality of each of the following services in Commerce City:	Excellent		Good		Fair		Poor		Don't know		Total	
Police services	17%	N=128	46%	N=340	21%	N=157	8%	N=58	7%	N=55	100%	N=738
Crime prevention	8%	N=61	33%	N=238	28%	N=208	18%	N=133	12%	N=91	100%	N=729
Traffic enforcement	10%	N=73	39%	N=286	27%	N=199	15%	N=110	8%	N=61	100%	N=729
Street repair	5%	N=36	31%	N=228	33%	N=238	28%	N=206	3%	N=23	100%	N=731
Street cleaning	7%	N=52	38%	N=279	31%	N=225	15%	N=107	9%	N=69	100%	N=732
Street lighting	7%	N=48	40%	N=290	32%	N=237	20%	N=148	1%	N=8	100%	N=732
Snow removal	8%	N=55	36%	N=266	32%	N=231	15%	N=112	9%	N=65	100%	N=729
Sidewalk maintenance	6%	N=40	39%	N=288	28%	N=203	17%	N=126	10%	N=75	100%	N=733
Traffic signal timing	4%	N=32	37%	N=268	36%	N=260	20%	N=147	3%	N=25	100%	N=733
Bus or transit services	3%	N=24	13%	N=96	12%	N=89	15%	N=106	57%	N=415	100%	N=731
Garbage collection	38%	N=275	44%	N=318	14%	N=99	4%	N=26	2%	N=12	100%	N=730
Recycling	35%	N=255	41%	N=295	16%	N=113	4%	N=31	4%	N=31	100%	N=726
Yard waste pick-up	10%	N=71	28%	N=206	15%	N=107	14%	N=105	33%	N=241	100%	N=730
Storm drainage	10%	N=74	44%	N=322	20%	N=149	8%	N=61	17%	N=127	100%	N=732
City parks	18%	N=132	43%	N=317	24%	N=177	5%	N=38	9%	N=66	100%	N=730
Recreation programs or classes	12%	N=90	30%	N=217	18%	N=134	7%	N=48	33%	N=239	100%	N=727
Recreation centers or facilities	19%	N=135	35%	N=256	16%	N=118	10%	N=74	20%	N=146	100%	N=728
Land use, planning and zoning	2%	N=18	17%	N=126	29%	N=211	25%	N=184	26%	N=190	100%	N=728
Code enforcement (weeds, abandoned buildings, etc.)	4%	N=29	18%	N=133	31%	N=227	27%	N=196	19%	N=141	100%	N=727
Animal control	7%	N=55	31%	N=227	24%	N=177	13%	N=95	24%	N=179	100%	N=732
Economic development	2%	N=16	19%	N=140	33%	N=244	26%	N=188	20%	N=143	100%	N=732
Health services	4%	N=29	19%	N=140	30%	N=220	17%	N=123	30%	N=216	100%	N=728
Public library services	16%	N=114	25%	N=183	17%	N=126	8%	N=56	35%	N=253	100%	N=732
Communication/Public information services	5%	N=37	30%	N=221	27%	N=197	10%	N=73	28%	N=203	100%	N=731
Cable television	7%	N=47	30%	N=216	20%	N=144	10%	N=76	33%	N=239	100%	N=723
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	5%	N=40	21%	N=154	20%	N=148	10%	N=77	43%	N=311	100%	N=730
City-sponsored special events	4%	N=29	26%	N=189	22%	N=161	8%	N=58	40%	N=291	100%	N=729
Overall customer service by Commerce City employees (police, receptionists, planners, etc.)	10%	N=74	35%	N=259	24%	N=174	8%	N=62	22%	N=163	100%	N=732
Building permits	5%	N=34	15%	N=108	13%	N=97	8%	N=57	59%	N=433	100%	N=729
Recreation trails	8%	N=56	35%	N=257	23%	N=172	8%	N=60	26%	N=189	100%	N=733
Buffalo Run Golf Course	9%	N=67	19%	N=140	7%	N=49	2%	N=17	63%	N=457	100%	N=729
Internet services	8%	N=62	31%	N=230	26%	N=192	22%	N=162	12%	N=86	100%	N=730

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Table 45: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
Commerce City Government	4%	N=26	35%	N=252	33%	N=234	12%	N=82	17%	N=118	100%	N=712
Federal Government	3%	N=20	21%	N=148	36%	N=256	18%	N=126	22%	N=159	100%	N=709
Adams County School District 14	2%	N=17	8%	N=56	12%	N=82	20%	N=145	58%	N=408	100%	N=708
School District 27J	5%	N=32	17%	N=122	18%	N=124	17%	N=120	44%	N=310	100%	N=708
Adams County Government	4%	N=28	32%	N=226	31%	N=221	12%	N=85	21%	N=149	100%	N=709
State of Colorado	7%	N=49	33%	N=238	35%	N=250	11%	N=77	14%	N=97	100%	N=710

Table 46: Question 12

Please rate the following categories of Commerce City government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Commerce City	2%	N=15	15%	N=106	32%	N=227	41%	N=292	10%	N=73	100%	N=713
The overall direction that Commerce City is taking	4%	N=27	30%	N=216	32%	N=229	21%	N=149	13%	N=91	100%	N=712
The job Commerce City government does at welcoming citizen involvement	3%	N=24	23%	N=161	25%	N=175	18%	N=131	31%	N=221	100%	N=712
Overall confidence in Commerce City government	3%	N=21	23%	N=163	35%	N=250	22%	N=156	17%	N=121	100%	N=711
Generally acting in the best interest of the community	3%	N=20	24%	N=172	34%	N=244	21%	N=151	18%	N=126	100%	N=713
Being honest	4%	N=26	24%	N=167	27%	N=190	15%	N=110	31%	N=218	100%	N=712
Treating all residents fairly	3%	N=23	26%	N=187	25%	N=178	17%	N=121	29%	N=204	100%	N=713

Table 47: Question 13

Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Commerce City	52%	N=370	37%	N=266	9%	N=67	1%	N=7	100%	N=711
Overall ease of getting to the places you usually have to visit	32%	N=225	45%	N=318	19%	N=135	4%	N=29	100%	N=706
Quality of overall natural environment in Commerce City	27%	N=192	46%	N=321	24%	N=169	3%	N=24	100%	N=706
Overall "built environment" of Commerce City (including overall design, buildings, parks and transportation systems)	28%	N=200	46%	N=324	24%	N=172	1%	N=10	100%	N=706
Health and wellness opportunities in Commerce City	26%	N=181	44%	N=308	27%	N=192	3%	N=24	100%	N=706
Overall opportunities for education and enrichment	47%	N=329	33%	N=233	17%	N=123	3%	N=20	100%	N=705
Overall economic health of Commerce City	41%	N=292	45%	N=318	12%	N=82	2%	N=13	100%	N=704
Sense of community	29%	N=204	44%	N=309	24%	N=172	3%	N=19	100%	N=705

Table 48: Question 14

Please indicate how much of a priority, if at all, each of the following improvement projects would be for City leadership to focus on in the next three years:	High priority		Medium priority		Low priority		Not a priority		Total	
Widening City roads	40%	N=285	38%	N=269	16%	N=117	5%	N=37	100%	N=708
Park improvements	20%	N=137	52%	N=365	26%	N=181	3%	N=19	100%	N=703
Recreation facilities improvements	27%	N=189	40%	N=284	28%	N=198	5%	N=33	100%	N=705
More public art	10%	N=68	25%	N=179	38%	N=270	27%	N=187	100%	N=704
Pedestrian and bike paths improvements	27%	N=188	42%	N=293	25%	N=176	7%	N=47	100%	N=703
More cultural amenities	17%	N=120	37%	N=263	29%	N=206	16%	N=114	100%	N=704

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Table 49: Question 15

Please rate how informed you are, if at all, about oil and gas operations occurring in Commerce City:	Percent	Number
Very informed	15%	N=102
Somewhat informed	48%	N=336
Not at all informed	37%	N=255
Total	100%	N=693

Table 50: Question 16

If Commerce City could attract new restaurants, which new offerings would you prefer?	Strongly prefer		Prefer		Somewhat prefer		Do not prefer		Total	
More fast-casual dining options	20%	N=143	21%	N=148	28%	N=200	30%	N=212	100%	N=703
More fine dining options	42%	N=298	31%	N=217	19%	N=137	7%	N=51	100%	N=703
More family-friendly dining options	59%	N=416	26%	N=181	12%	N=83	4%	N=26	100%	N=705
More pub/tavern dining options	39%	N=271	21%	N=148	21%	N=150	19%	N=133	100%	N=701
Other (please specify)	32%	N=109	14%	N=48	12%	N=40	43%	N=150	100%	N=347

Table 51: Question 17

With few exceptions, the City of Commerce City does not allow residents to own a pit bull. Do you support or oppose the City keeping the pit bull ban?	Percent	Number
Strongly support	35%	N=247
Somewhat support	12%	N=88
Somewhat oppose	14%	N=101
Strongly oppose	32%	N=225
Don't know	7%	N=47
Total	100%	N=709

Table 52: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	2%	N=17	3%	N=20	6%	N=44	23%	N=161	65%	N=455	100%	N=698
Purchase goods or services from a business located in Commerce City	1%	N=4	6%	N=41	28%	N=197	45%	N=314	20%	N=136	100%	N=692
Eat at least 5 portions of fruits and vegetables a day	4%	N=25	17%	N=116	35%	N=247	33%	N=230	11%	N=77	100%	N=695
Participate in moderate or vigorous physical activity	2%	N=16	17%	N=118	38%	N=265	28%	N=198	15%	N=102	100%	N=698
Read or watch local news (via television, paper, computer, etc.)	3%	N=23	11%	N=76	20%	N=136	32%	N=225	34%	N=239	100%	N=699
Vote in local elections	9%	N=60	3%	N=20	6%	N=39	16%	N=114	67%	N=463	100%	N=696

Table 53: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	15%	N=105
Very good	37%	N=259
Good	38%	N=264
Fair	8%	N=54
Poor	1%	N=10
Total	100%	N=692

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Table 54: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	6%	N=40
Somewhat positive	17%	N=117
Neutral	55%	N=373
Somewhat negative	19%	N=127
Very negative	2%	N=16
Total	100%	N=674

Table 55: Question D4

What is your employment status?	Percent	Number
Working full time for pay	71%	N=496
Working part time for pay	10%	N=71
Unemployed, looking for paid work	2%	N=15
Unemployed, not looking for paid work	4%	N=30
Fully retired	12%	N=84
Total	100%	N=696

Table 56: Question D5

Do you work inside the boundaries of Commerce City?	Percent	Number
Yes, outside the home	17%	N=111
Yes, from home	11%	N=70
No	72%	N=476
Total	100%	N=657

Table 57: Question D6

How many years have you lived in Commerce City?	Percent	Number
Less than 2 years	12%	N=87
2 to 5 years	29%	N=202
6 to 10 years	17%	N=115
11 to 20 years	26%	N=181
More than 20 years	16%	N=110
Total	100%	N=695

Table 58: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	85%	N=536
Building with two or more homes (duplex, townhome, apartment or condominium)	14%	N=87
Mobile home	0%	N=3
Other	1%	N=4
Total	100%	N=630

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Table 59: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	19%	N=121
Owned	81%	N=503
Total	100%	N=624

Table 60: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	4%	N=26
\$300 to \$599 per month	3%	N=22
\$600 to \$999 per month	10%	N=66
\$1,000 to \$1,499 per month	19%	N=129
\$1,500 to \$2,499 per month	46%	N=311
\$2,500 or more per month	19%	N=129
Total	100%	N=682

Table 61: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	44%	N=285
Yes	56%	N=358
Total	100%	N=642

Table 62: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	82%	N=525
Yes	18%	N=118
Total	100%	N=644

Table 63: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	8%	N=51
\$25,000 to \$49,999	14%	N=94
\$50,000 to \$99,999	34%	N=225
\$100,000 to \$149,999	29%	N=192
\$150,000 or more	15%	N=102
Total	100%	N=665

Table 64: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	66%	N=448
Yes, I consider myself to be Spanish, Hispanic or Latino	34%	N=236
Total	100%	N=684

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Table 65: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	4%	N=30
Asian, Asian Indian or Pacific Islander	2%	N=16
Black or African American	3%	N=18
White	80%	N=534
Other	17%	N=111

Total may exceed 100% as respondents could select more than one option.

Table 66: Question D15

In which category is your age?	Percent	Number
18 to 24 years	3%	N=17
25 to 34 years	29%	N=198
35 to 44 years	28%	N=191
45 to 54 years	18%	N=127
55 to 64 years	13%	N=88
65 to 74 years	8%	N=53
75 years or older	2%	N=16
Total	100%	N=691

Table 67: Question D16

What is your sex?	Percent	Number
Female	51%	N=272
Male	49%	N=256
Total	100%	N=529

Table 68: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	79%	N=425
Land line	7%	N=38
Both	14%	N=75
Total	100%	N=538

Appendix B: Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Citizen Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. Commerce City chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (Colorado communities with similar population sizes to Commerce City).

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Commerce City's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Commerce City's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Commerce City's rating to the benchmark.

In that final column, Commerce City's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Commerce City residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Commerce City's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Commerce City's average rating was more than 20 points different when compared to the benchmark.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 69: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Commerce City	52%	423	449	Lower
Overall image or reputation of Commerce City	16%	341	344	Much lower
Commerce City as a place to live	56%	370	386	Much lower
Your neighborhood as a place to live	75%	263	308	Similar
Commerce City as a place to raise children	49%	351	375	Much lower
Commerce City as a place to retire	34%	339	349	Much lower
Overall appearance of Commerce City	38%	341	352	Much lower

Table 70: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Commerce City	50%	321	343	Much lower
	In your neighborhood during the day	80%	324	351	Lower
	In Commerce City's commercial area during the day	59%	302	311	Much lower
Mobility	Overall ease of getting to the places you usually have to visit	51%	246	260	Lower
	Availability of paths and walking trails	45%	260	313	Lower
	Ease of walking in Commerce City	41%	269	301	Lower
	Ease of travel by bicycle in Commerce City	37%	229	301	Lower
	Ease of travel by public transportation in Commerce City	29%	160	221	Similar
	Ease of travel by car in Commerce City	55%	214	300	Similar
	Ease of public parking	59%	111	219	Similar
	Traffic flow on major streets	37%	234	336	Similar
	Quality of overall natural environment in Commerce City	47%	269	273	Much lower
	Cleanliness of Commerce City	37%	270	280	Much lower
Natural Environment	Air quality	35%	239	243	Much lower
Built Environment	Overall "built environment" of Commerce City (including overall design, buildings, parks and transportation systems)	39%	237	250	Lower
	Overall quality of new development in Commerce City	40%	240	288	Lower
	Availability of affordable quality housing	32%	201	298	Similar
	Variety of housing options	46%	196	275	Similar
	Public places where people want to spend time	33%	236	243	Much lower
	Overall economic health of Commerce City	33%	228	256	Lower
	Vibrant downtown/commercial area	11%	232	233	Much lower
	Overall quality of business and service establishments in Commerce City	24%	268	269	Much lower
	Cost of living in Commerce City	21%	222	253	Lower
	Shopping opportunities	19%	276	292	Much lower
Economy	Employment opportunities	24%	243	305	Lower
	Commerce City as a place to visit	20%	270	270	Much lower
	Commerce City as a place to work	31%	344	356	Much lower
Recreation and Wellness	Health and wellness opportunities in Commerce City	38%	242	251	Much lower
	Availability of affordable quality health care	31%	244	255	Much lower
	Availability of affordable quality food	35%	234	240	Much lower
	Recreational opportunities	47%	261	292	Lower

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes and paths or trails, etc.)	49%	227	241	Lower
	Overall opportunities for education and enrichment	21%	251	253	Much lower
	Opportunities to participate in religious or spiritual events and activities	51%	199	202	Lower
	Opportunities to attend cultural/arts/music activities	20%	287	291	Much lower
	Adult educational opportunities	23%	226	230	Much lower
	K-12 education	31%	259	268	Much lower
	Availability of affordable quality child care/preschool	34%	224	251	Lower
Education and Enrichment	Opportunities to participate in social events and activities	29%	259	260	Much lower
	Neighborliness of Commerce City	50%	211	245	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	58%	194	289	Similar
Community Engagement	Opportunities to participate in community matters	42%	267	271	Lower
	Opportunities to volunteer	42%	259	261	Lower

Table 71: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Commerce City Government	47%	398	423	Lower
Overall customer service by Commerce City employees (police, receptionists, planners, etc.)	59%	330	375	Lower
Value of services for the taxes paid to Commerce City	19%	397	399	Much lower
Overall direction that Commerce City is taking	39%	279	312	Lower
Job Commerce City government does at welcoming citizen involvement	38%	280	319	Lower
Overall confidence in Commerce City government	31%	230	256	Lower
Generally acting in the best interest of the community	33%	231	256	Lower
Being honest	39%	213	248	Lower
Treating all residents fairly	41%	214	254	Lower
Federal Government	31%	213	248	Similar

Table 72: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Police services	68%	386	456	Similar
	Crime prevention	47%	318	358	Lower
	Animal control	51%	278	337	Similar
Safety	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	46%	245	274	Lower
	Traffic enforcement	54%	300	366	Similar
	Street repair	37%	284	383	Similar
	Street cleaning	50%	260	318	Similar
	Street lighting	47%	277	322	Similar
	Snow removal	48%	242	283	Lower
	Sidewalk maintenance	50%	217	317	Similar
	Traffic signal timing	42%	207	260	Similar
Mobility	Bus or transit services	38%	174	227	Lower
	Garbage collection	83%	154	351	Similar
Natural Environment	Recycling	79%	138	355	Similar
	Yard waste pick-up	57%	245	265	Lower
	Storm drainage	65%	204	347	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Built Environment	Land use, planning and zoning	27%	280	297	Lower
	Code enforcement (weeds, abandoned buildings, etc.)	28%	345	384	Lower
	Cable television	55%	93	199	Similar
Economy	Economic development	27%	258	281	Lower
Recreation and Wellness	City parks	68%	263	321	Similar
	Recreation programs or classes	63%	227	321	Similar
	Recreation centers or facilities	67%	173	274	Similar
	Health services	33%	208	218	Much lower
Education and Enrichment	City-sponsored special events	50%	247	274	Lower
	Public library services	62%	318	335	Lower
Community Engagement	Communication/Public information services	49%	264	283	Lower

Table 73: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	44%	278	307	Lower
Recommend living in Commerce City to someone who asks	62%	268	283	Much lower
Remain in Commerce City for the next five years	71%	260	276	Lower
Contacted Commerce City (in-person, phone, email or web) for help or information	37%	254	318	Similar

Table 74: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	25%	179	221	Lower
	Did NOT report a crime to the police	72%	202	247	Similar
	Household member was NOT a victim of a crime	86%	199	268	Similar
Mobility	Used bus, rail, or other public transportation instead of driving	19%	96	202	Similar
	Carpooled with other adults or children instead of driving alone	37%	187	235	Similar
	Walked or biked instead of driving	38%	220	244	Lower
Natural Environment	Made efforts to conserve water	82%	100	230	Similar
	Made efforts to make your home more energy efficient	70%	208	231	Similar
	Recycle at home	95%	93	255	Similar
Built Environment	Did NOT observe a code violation or other hazard in Commerce City	34%	225	237	Much lower
	NOT experiencing housing costs stress	57%	229	254	Lower
Economy	Purchase goods or services from a business located in Commerce City	93%	215	241	Similar
	Economy will have positive impact on income	23%	228	255	Similar
	Work inside boundaries of Commerce City	28%	196	242	Lower
Recreation and Wellness	Used Commerce City recreation centers or their services	64%	52	235	Similar
	Visited a neighborhood park or City park	86%	117	265	Similar
	Eat at least 5 portions of fruits and vegetables a day	80%	174	233	Similar
	Participate in moderate or vigorous physical activity	81%	191	237	Similar
	In very good to excellent health	53%	193	237	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Used Anythink public libraries or their services	53%	206	244	Similar
	Participated in religious or spiritual activities in Commerce City	30%	180	200	Lower
	Attended City-sponsored event	39%	222	243	Lower
Community Engagement	Campaigned or advocated for an issue, cause or candidate	26%	94	225	Similar
	Contacted Commerce City elected officials (in-person, phone, email or web) to express your opinion	19%	92	239	Similar
	Volunteered your time to some group/activity in Commerce City	20%	252	261	Lower
	Participated in a club	14%	229	240	Lower
	Talked to or visited with your immediate neighbors	90%	143	239	Similar
	Done a favor for a neighbor	80%	152	234	Similar
	Attended a local public meeting	21%	128	259	Similar
	Watched (online or on television) a local public meeting	20%	142	226	Similar
	Read or watch local news (via television, paper, computer, etc.)	86%	114	242	Similar
	Vote in local elections	88%	55	255	Similar

Communities included in national comparisons

The communities included in Commerce City's comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO	441,603
Airway Heights city, WA	6,114
Albany city, OR	50,158
Albemarle County, VA	98,970
Albert Lea city, MN	18,016
Alexandria city, VA	139,966
Algonquin village, IL	30,046
Aliso Viejo city, CA	47,823
American Canyon city, CA	19,454
Ames city, IA	58,965
Ankeny city, IA	45,582
Ann Arbor city, MI	113,934
Apache Junction city, AZ	35,840
Arapahoe County, CO	572,003
Arkansas City city, AR	366
Arlington city, TX	365,438
Arvada city, CO	106,433
Asheville city, NC	83,393
Ashland city, OR	20,078
Ashland town, MA	16,593
Ashland town, VA	7,225
Aspen city, CO	6,658
Athens-Clarke County, GA	115,452
Auburn city, AL	53,380
Augusta CCD, GA	134,777
Aurora city, CO	325,078
Austin city, TX	790,390
Avon town, CO	6,447
Avon town, IN	12,446
Avondale city, AZ	76,238
Azusa city, CA	46,361
Bainbridge Island city, WA	23,025

Baltimore city, MD	620,961
Baltimore County, MD	805,029
Bartonville town, TX	1,469
Battle Creek city, MI	52,347
Bay City city, MI	34,932
Bay Village city, OH	15,651
Baytown city, TX	71,802
Bedford city, TX	46,979
Bedford town, MA	13,320
Bellevue city, WA	122,363
Bellingham city, WA	80,885
Benbrook city, TX	21,234
Bend city, OR	76,639
Bethlehem township, PA	23,730
Bettendorf city, IA	33,217
Billings city, MT	104,170
Bloomington city, IN	80,405
Bloomington city, MN	82,893
Blue Springs city, MO	52,575
Boise City city, ID	205,671
Bonner Springs city, KS	7,314
Boone County, KY	118,811
Boulder city, CO	97,385
Bowling Green city, KY	58,067
Bozeman city, MT	37,280
Brentwood city, MO	8,055
Brentwood city, TN	37,060
Brighton city, CO	33,352
Brighton city, MI	7,444
Bristol city, TN	26,702
Broken Arrow city, OK	98,850
Brookline CDP, MA	58,732

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Brooklyn Center city, MN	30,104	Davenport city, FL.....	2,888
Brooklyn city, OH	11,169	Davidson town, NC.....	10,944
Broomfield city, CO	55,889	Dayton city, OH	141,527
Brownsburg town, IN	21,285	Dayton town, WY.....	757
Buffalo Grove village, IL	41,496	Dearborn city, MI	98,153
Burlingame city, CA	28,806	Decatur city, GA.....	19,335
Cabarrus County, NC.....	178,011	Del Mar city, CA	4,161
Cambridge city, MA	105,162	DeLand city, FL.....	27,031
Canandaigua city, NY	10,545	Delaware city, OH	34,753
Cannon Beach city, OR.....	1,690	Denison city, TX.....	22,682
Cañon City city, CO	16,400	Denton city, TX.....	113,383
Canton city, SD	3,057	Denver city, CO.....	600,158
Cape Coral city, FL	154,305	Des Moines city, IA	203,433
Carlisle borough, PA	18,682	Des Peres city, MO.....	8,373
Carlsbad city, CA	105,328	Destin city, FL.....	12,305
Carroll city, IA.....	10,103	Dover city, NH	29,987
Cartersville city, GA	19,731	Dublin city, CA	46,036
Cary town, NC	135,234	Dublin city, OH	41,751
Castine town, ME.....	1,366	Duluth city, MN.....	86,265
Castle Rock town, CO.....	48,231	Durham city, NC	228,330
Cedar Hill city, TX	45,028	Durham County, NC	267,587
Cedar Rapids city, IA.....	126,326	Dyer town, IN.....	16,390
Celina city, TX.....	6,028	Eagan city, MN.....	64,206
Centennial city, CO.....	100,377	Eagle Mountain city, UT.....	21,415
Chandler city, AZ	236,123	Eagle town, CO.....	6,508
Chandler city, TX	2,734	Eau Claire city, WI	65,883
Chanhassen city, MN.....	22,952	Eden Prairie city, MN.....	60,797
Chapel Hill town, NC	57,233	Eden town, VT	1,323
Chardon city, OH	5,148	Edgerton city, KS	1,671
Charles County, MD.....	146,551	Edgewater city, CO	5,170
Charlotte city, NC.....	731,424	Edina city, MN	47,941
Charlotte County, FL	159,978	Edmond city, OK.....	81,405
Charlottesville city, VA.....	43,475	Edmonds city, WA.....	39,709
Chattanooga city, TN.....	167,674	El Cerrito city, CA.....	23,549
Chautauqua town, NY	4,464	El Dorado County, CA.....	181,058
Chesterfield County, VA.....	316,236	El Paso de Robles (Paso Robles) city, CA	29,793
Clackamas County, OR.....	375,992	Elk Grove city, CA	153,015
Clarendon Hills village, IL	8,427	Elko New Market city, MN.....	4,110
Clayton city, MO	15,939	Elmhurst city, IL.....	44,121
Clearwater city, FL	107,685	Englewood city, CO	30,255
Cleveland Heights city, OH.....	46,121	Erie town, CO	18,135
Clinton city, SC	8,490	Escambia County, FL.....	297,619
Clive city, IA	15,447	Estes Park town, CO.....	5,858
Clovis city, CA.....	95,631	Euclid city, OH	48,920
College Park city, MD	30,413	Fairview town, TX	7,248
College Station city, TX	93,857	Farmers Branch city, TX	28,616
Colleyville city, TX	22,807	Farmersville city, TX	3,301
Columbia city, MO.....	108,500	Farmington Hills city, MI.....	79,740
Columbia city, SC.....	129,272	Farmington town, CT.....	25,340
Columbia Falls city, MT.....	4,688	Fayetteville city, NC.....	200,564
Commerce City city, CO.....	45,913	Fernandina Beach city, FL.....	11,487
Concord city, CA	122,067	Flagstaff city, AZ	65,870
Concord town, MA.....	17,668	Flower Mound town, TX.....	64,669
Conshohocken borough, PA	7,833	Forest Grove city, OR	21,083
Coolidge city, AZ	11,825	Fort Collins city, CO.....	143,986
Coon Rapids city, MN	61,476	Franklin city, TN.....	62,487
Copperas Cove city, TX.....	32,032	Frederick town, CO	8,679
Coral Springs city, FL.....	121,096	Fremont city, CA	214,089
Coronado city, CA	18,912	Friendswood city, TX	35,805
Corvallis city, OR.....	54,462	Fruita city, CO.....	12,646
Cottonwood Heights city, UT	33,433	Gahanna city, OH.....	33,248
Creve Coeur city, MO	17,833	Gaithersburg city, MD.....	59,933
Cupertino city, CA	58,302	Galveston city, TX.....	47,743
Dacono city, CO	4,152	Gardner city, KS.....	19,123
Dakota County, MN.....	398,552	Georgetown city, TX.....	47,400
Dallas city, OR	14,583	Germantown city, TN	38,844
Dallas city, TX.....	1,197,816	Gilbert town, AZ.....	208,453
Danville city, KY.....	16,218	Gillette city, WY	29,087
Dardenne Prairie city, MO	11,494	Glen Ellyn village, IL.....	27,450
Darien city, IL	22,086	Glendora city, CA	50,073

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Glenview village, IL.....	44,692	Knoxville city, IA.....	7,313
Golden city, CO.....	18,867	La Plata town, MD.....	8,753
Golden Valley city, MN.....	20,371	La Vista city, NE.....	15,758
Goodyear city, AZ.....	65,275	Laguna Niguel city, CA.....	62,979
Grafton village, WI.....	11,459	Lake Forest city, IL.....	19,375
Grand Blanc city, MI.....	8,276	Lake in the Hills village, IL.....	28,965
Grants Pass city, OR.....	34,533	Lake Stevens city, WA.....	28,069
Grass Valley city, CA.....	12,860	Lake Worth city, FL.....	34,910
Greeley city, CO.....	92,889	Lake Zurich village, IL.....	19,631
Greenville city, NC.....	84,554	Lakeville city, MN.....	55,954
Greenwich town, CT.....	61,171	Lakewood city, CO.....	142,980
Greenwood Village city, CO.....	13,925	Lakewood city, WA.....	58,163
Greer city, SC.....	25,515	Lancaster County, SC.....	76,652
Gunnison County, CO.....	15,324	Lane County, OR.....	351,715
Haltom City city, TX.....	42,409	Lansing city, MI.....	114,297
Hamilton city, OH.....	62,477	Laramie city, WY.....	30,816
Hamilton town, MA.....	7,764	Larimer County, CO.....	299,630
Hampton city, VA.....	137,436	Las Cruces city, NM.....	97,618
Hanover County, VA.....	99,863	Las Vegas city, NM.....	13,753
Harrisburg city, SD.....	4,089	Lawrence city, KS.....	87,643
Harrisonburg city, VA.....	48,914	Lawrenceville city, GA.....	28,546
Harrisonville city, MO.....	10,019	Lee's Summit city, MO.....	91,364
Hastings city, MN.....	22,172	Lehi city, UT.....	47,407
Hayward city, CA.....	144,186	Lenexa city, KS.....	48,190
Henderson city, NV.....	257,729	Lewisville city, TX.....	95,290
Herndon town, VA.....	23,292	Lewisville town, NC.....	12,639
High Point city, NC.....	104,371	Libertyville village, IL.....	20,315
Highland Park city, IL.....	29,763	Lincolnwood village, IL.....	12,590
Highlands Ranch CDP, CO.....	96,713	Lindsborg city, KS.....	3,458
Homer Glen village, IL.....	24,220	Little Chute village, WI.....	10,449
Honolulu County, HI.....	953,207	Littleton city, CO.....	41,737
Hooksett town, NH.....	13,451	Livermore city, CA.....	80,968
Hopkins city, MN.....	17,591	Lombard village, IL.....	43,165
Hopkinton town, MA.....	14,925	Lone Tree city, CO.....	10,218
Hoquiam city, WA.....	8,726	Long Grove village, IL.....	8,043
Horry County, SC.....	269,291	Longmont city, CO.....	86,270
Howard village, WI.....	17,399	Longview city, TX.....	80,455
Hudson town, CO.....	2,356	Lonsdale city, MN.....	3,674
Huntley village, IL.....	24,291	Los Alamos County, NM.....	17,950
Hurst city, TX.....	37,337	Los Altos Hills town, CA.....	7,922
Hutchinson city, MN.....	14,178	Loudoun County, VA.....	312,311
Hutto city, TX.....	14,698	Louisville city, CO.....	18,376
Independence city, MO.....	116,830	Lower Merion township, PA.....	57,825
Indianola city, IA.....	14,782	Lynchburg city, VA.....	75,568
Indio city, CA.....	76,036	Lynnwood city, WA.....	35,836
Iowa City city, IA.....	67,862	Macomb County, MI.....	840,978
Irving city, TX.....	216,290	Manassas city, VA.....	37,821
Issaquah city, WA.....	30,434	Manhattan Beach city, CA.....	35,135
Jackson city, MO.....	13,758	Manhattan city, KS.....	52,281
Jackson County, MI.....	160,248	Mankato city, MN.....	39,309
James City County, VA.....	67,009	Maple Grove city, MN.....	61,567
Jefferson County, NY.....	116,229	Maplewood city, MN.....	38,018
Jefferson Parish, LA.....	432,552	Maricopa County, AZ.....	3,817,117
Johnson City city, TN.....	63,152	Marion city, IA.....	34,768
Johnston city, IA.....	17,278	Mariposa County, CA.....	18,251
Jupiter town, FL.....	55,156	Marshfield city, WI.....	19,118
Kalamazoo city, MI.....	74,262	Martinez city, CA.....	35,824
Kansas City city, KS.....	145,786	Marysville city, WA.....	60,020
Kansas City city, MO.....	459,787	Matthews town, NC.....	27,198
Keizer city, OR.....	36,478	Maui County, HI.....	154,834
Kenmore city, WA.....	20,460	McAllen city, TX.....	129,877
Kennedale city, TX.....	6,763	McKinney city, TX.....	131,117
Kent city, WA.....	92,411	McMinnville city, OR.....	32,187
Kerrville city, TX.....	22,347	Mecklenburg County, NC.....	919,628
Kettering city, OH.....	56,163	Menlo Park city, CA.....	32,026
Key West city, FL.....	24,649	Menomonee Falls village, WI.....	35,626
King City city, CA.....	12,874	Mercer Island city, WA.....	22,699
Kingman city, AZ.....	28,068	Meridian charter township, MI.....	39,688
Kirkland city, WA.....	48,787	Meridian city, ID.....	75,092
Kirkwood city, MO.....	27,540	Merriam city, KS.....	11,003

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Mesa city, AZ	439,041	Paducah city, KY	25,024
Mesa County, CO	146,723	Palm Beach Gardens city, FL	48,452
Miami Beach city, FL	87,779	Palm Coast city, FL	75,180
Miami city, FL	399,457	Palo Alto city, CA	64,403
Middleton city, WI	17,442	Palos Verdes Estates city, CA	13,438
Midland city, MI	41,863	Papillion city, NE	18,894
Milford city, DE	9,559	Paradise Valley town, AZ	12,820
Milton city, GA	32,661	Park City city, UT	7,558
Minneapolis city, MN	382,578	Parker town, CO	45,297
Minnetrista city, MN	6,384	Parkland city, FL	23,962
Missouri City city, TX	67,358	Pasco city, WA	59,781
Modesto city, CA	201,165	Pasco County, FL	464,697
Monroe city, MI	20,733	Payette city, ID	7,433
Monterey city, CA	27,810	Pearland city, TX	91,252
Montgomery city, MN	2,956	Peoria city, AZ	154,065
Montgomery County, MD	971,777	Peoria city, IL	115,007
Monticello city, UT	1,972	Pflugerville city, TX	46,936
Montrose city, CO	19,132	Pinehurst village, NC	13,124
Monument town, CO	5,530	Piqua city, OH	20,522
Moraga town, CA	16,016	Pitkin County, CO	17,148
Morristown city, TN	29,137	Plano city, TX	259,841
Morrisville town, NC	18,576	Platte City city, MO	4,691
Morro Bay city, CA	10,234	Pleasant Hill city, IA	8,785
Mountain Village town, CO	1,320	Pleasanton city, CA	70,285
Mountlake Terrace city, WA	19,909	Polk County, IA	430,640
Murphy city, TX	17,708	Pompano Beach city, FL	99,845
Naperville city, IL	141,853	Port Orange city, FL	56,048
Napoleon city, OH	8,749	Port St. Lucie city, FL	164,603
Nederland city, TX	17,547	Portland city, OR	583,776
Needham CDP, MA	28,886	Powell city, OH	11,500
Nevada City city, CA	3,068	Powhatan County, VA	28,046
Nevada County, CA	98,764	Prince William County, VA	402,002
New Braunfels city, TX	57,740	Prior Lake city, MN	22,796
New Brighton city, MN	21,456	Pueblo city, CO	106,595
New Hope city, MN	20,339	Purcellville town, VA	7,727
New Orleans city, LA	343,829	Queen Creek town, AZ	26,361
New Smyrna Beach city, FL	22,464	Raleigh city, NC	403,892
New Ulm city, MN	13,522	Ramsey city, MN	23,668
Newberg city, OR	22,068	Raymond town, ME	4,436
Newport city, RI	24,672	Raymore city, MO	19,206
Newport News city, VA	180,719	Redmond city, OR	26,215
Newton city, IA	15,254	Redmond city, WA	54,144
Noblesville city, IN	51,969	Redwood City city, CA	76,815
Norcross city, GA	9,116	Reno city, NV	225,221
Norfolk city, NE	24,210	Reston CDP, VA	58,404
Norfolk city, VA	242,803	Richland city, WA	48,058
North Mankato city, MN	13,394	Richmond city, CA	103,701
North Port city, FL	57,357	Richmond Heights city, MO	8,603
North Richland Hills city, TX	63,343	Rio Rancho city, NM	87,521
North Yarmouth town, ME	3,565	River Falls city, WI	15,000
Novato city, CA	51,904	Riverside city, CA	303,871
Novi city, MI	55,224	Roanoke city, VA	97,032
O'Fallon city, IL	28,281	Roanoke County, VA	92,376
O'Fallon city, MO	79,329	Rochester Hills city, MI	70,995
Oak Park village, IL	51,878	Rock Hill city, SC	66,154
Oakland city, CA	390,724	Rockville city, MD	61,209
Oakley city, CA	35,432	Roeland Park city, KS	6,731
Oklahoma City city, OK	579,999	Rogers city, MN	8,597
Olathe city, KS	125,872	Rohnert Park city, CA	40,971
Old Town city, ME	7,840	Rolla city, MO	19,559
Olmsted County, MN	144,248	Roselle village, IL	22,763
Olympia city, WA	46,478	Rosemount city, MN	21,874
Orange village, OH	3,323	Rosenberg city, TX	30,618
Orland Park village, IL	56,767	Roseville city, MN	33,660
Orleans Parish, LA	343,829	Round Rock city, TX	99,887
Oshkosh city, WI	66,083	Royal Oak city, MI	57,236
Oshtemo charter township, MI	21,705	Royal Palm Beach village, FL	34,140
Oswego village, IL	30,355	Sacramento city, CA	466,488
Ottawa County, MI	263,801	Sahuarita town, AZ	25,259
Overland Park city, KS	173,372	Sammamish city, WA	45,780

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San Anselmo town, CA	12,336	Temecula city, CA	100,097
San Diego city, CA	1,307,402	Tempe city, AZ	161,719
San Francisco city, CA	805,235	Temple city, TX	66,102
San Jose city, CA	945,942	Texarkana city, TX	36,411
San Marcos city, CA	83,781	The Woodlands CDP, TX	93,847
San Marcos city, TX	44,894	Thousand Oaks city, CA	126,683
San Rafael city, CA	57,713	Tigard city, OR	48,035
Sangamon County, IL	197,465	Tracy city, CA	82,922
Santa Fe city, NM	67,947	Trinidad CCD, CO	12,017
Santa Fe County, NM	144,170	Tualatin city, OR	26,054
Santa Monica city, CA	89,736	Tulsa city, OK	391,906
Sarasota County, FL	379,448	Tustin city, CA	75,540
Savage city, MN	26,911	Twin Falls city, ID	44,125
Schaumburg village, IL	74,227	Unalaska city, AK	4,376
Schertz city, TX	31,465	University Heights city, OH	13,539
Scott County, MN	129,928	University Park city, TX	23,068
Scottsdale city, AZ	217,385	Upper Arlington city, OH	33,771
Sedona city, AZ	10,031	Urbandale city, IA	39,463
Sevierville city, TN	14,807	Vail town, CO	5,305
Shakopee city, MN	37,076	Ventura CCD, CA	111,889
Sharonville city, OH	13,560	Vernon Hills village, IL	25,113
Shawnee city, KS	62,209	Vestavia Hills city, AL	34,033
Shawnee city, OK	29,857	Victoria city, MN	7,345
Sherborn town, MA	4,119	Vienna town, VA	15,687
Shoreline city, WA	53,007	Virginia Beach city, VA	437,994
Shoreview city, MN	25,043	Walnut Creek city, CA	64,173
Shorewood village, IL	15,615	Warrensburg city, MO	18,838
Shorewood village, WI	13,162	Washington County, MN	238,136
Sierra Vista city, AZ	43,888	Washington town, NH	1,123
Silverton city, OR	9,222	Washoe County, NV	421,407
Sioux Center city, IA	7,048	Washougal city, WA	14,095
Sioux Falls city, SD	153,888	Wauwatosa city, WI	46,396
Skokie village, IL	64,784	Waverly city, IA	9,874
Snoqualmie city, WA	10,670	Wentzville city, MO	29,070
Snowmass Village town, CO	2,826	West Carrollton city, OH	13,143
Somerset town, MA	18,165	Western Springs village, IL	12,975
South Jordan city, UT	50,418	Westerville city, OH	36,120
South Lake Tahoe city, CA	21,403	Westlake town, TX	992
Southlake city, TX	26,575	Westminster city, CO	106,114
Spearfish city, SD	10,494	Weston town, MA	11,261
Spring Hill city, KS	5,437	Wheat Ridge city, CO	30,166
Springfield city, MO	159,498	White House city, TN	10,255
Springville city, UT	29,466	Wichita city, KS	382,368
St. Augustine city, FL	12,975	Williamsburg city, VA	14,068
St. Charles city, IL	32,974	Willowbrook village, IL	8,540
St. Cloud city, FL	35,183	Wilmington city, NC	106,476
St. Joseph city, MO	76,780	Wilsonville city, OR	19,509
St. Joseph town, WI	3,842	Windsor town, CO	18,644
St. Louis County, MN	200,226	Windsor town, CT	29,044
State College borough, PA	42,034	Winnetka village, IL	12,187
Steamboat Springs city, CO	12,088	Winter Garden city, FL	34,568
Sugar Grove village, IL	8,997	Woodbury city, MN	61,961
Sugar Land city, TX	78,817	Woodinville city, WA	10,938
Suisun City city, CA	28,111	Woodland city, CA	55,468
Summit County, UT	36,324	Wyandotte County, KS	157,505
Summit village, IL	11,054	Yakima city, WA	91,067
Sunnyvale city, CA	140,081	York County, VA	65,464
Surprise city, AZ	117,517	Yorktown town, IN	9,405
Suwanee city, GA	15,355	Yorkville city, IL	16,921
Tacoma city, WA	198,397	Yountville city, CA	2,933
Takoma Park city, MD	16,715		
Tamarac city, FL	60,427		

Colorado Benchmark Comparisons

Table 75: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Commerce City	52%	19	19	Much lower
Overall image or reputation of Commerce City	16%	16	16	Much lower
Commerce City as a place to live	56%	18	18	Much lower
Your neighborhood as a place to live	75%	11	16	Similar
Commerce City as a place to raise children	49%	17	17	Much lower
Commerce City as a place to retire	34%	17	17	Much lower
Overall appearance of Commerce City	38%	15	15	Much lower

Table 76: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Commerce City	50%	10	11	Lower
	In your neighborhood during the day	80%	14	14	Lower
	In Commerce City's commercial area during the day	59%	13	13	Much lower
Mobility	Overall ease of getting to the places you usually have to visit	51%	8	9	Lower
	Availability of paths and walking trails	45%	13	13	Lower
	Ease of walking in Commerce City	41%	16	16	Lower
	Ease of travel by bicycle in Commerce City	37%	15	16	Lower
	Ease of travel by public transportation in Commerce City	29%	7	10	Lower
	Ease of travel by car in Commerce City	55%	13	17	Similar
	Ease of public parking	59%	5	8	Similar
	Traffic flow on major streets	37%	11	16	Similar
	Quality of overall natural environment in Commerce City	47%	12	12	Lower
Natural Environment	Cleanliness of Commerce City	37%	11	11	Much lower
	Air quality	35%	10	10	Much lower
Built Environment	Overall "built environment" of Commerce City (including overall design, buildings, parks and transportation systems)	39%	9	9	Lower
	Overall quality of new development in Commerce City	40%	12	13	Similar
	Availability of affordable quality housing	32%	7	15	Similar
	Variety of housing options	46%	10	14	Similar
	Public places where people want to spend time	33%	8	8	Lower
	Overall economic health of Commerce City	33%	8	9	Lower
	Vibrant downtown/commercial area	11%	9	9	Much lower
	Overall quality of business and service establishments in Commerce City	24%	13	13	Much lower
	Cost of living in Commerce City	21%	8	9	Similar
Economy	Shopping opportunities	19%	16	17	Much lower
	Employment opportunities	24%	13	18	Similar
	Commerce City as a place to visit	20%	9	9	Much lower
	Commerce City as a place to work	31%	17	18	Much lower
Recreation and Wellness	Health and wellness opportunities in Commerce City	38%	9	9	Much lower
	Availability of affordable quality health care	31%	12	13	Lower
	Availability of affordable quality food	35%	11	11	Much lower
	Recreational opportunities	47%	16	16	Lower

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes and paths or trails, etc.)	49%	8	9	Lower
	Overall opportunities for education and enrichment	21%	9	9	Much lower
	Opportunities to participate in religious or spiritual events and activities	51%	7	7	Lower
	Opportunities to attend cultural/arts/music activities	20%	13	13	Much lower
	Adult educational opportunities	23%	9	9	Much lower
	K-12 education	31%	11	11	Much lower
	Availability of affordable quality child care/preschool	34%	8	13	Similar
	Opportunities to participate in social events and activities	29%	11	11	Much lower
	Neighborliness of Commerce City	50%	6	8	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	58%	12	16	Similar
	Opportunities to participate in community matters	42%	15	15	Lower
	Opportunities to volunteer	42%	11	11	Lower

Table 77: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Commerce City Government	47%	17	18	Lower
Overall customer service by Commerce City employees (police, receptionists, planners, etc.)	59%	15	17	Lower
Value of services for the taxes paid to Commerce City	19%	17	17	Much lower
Overall direction that Commerce City is taking	39%	17	18	Lower
Job Commerce City government does at welcoming citizen involvement	38%	13	15	Lower
Overall confidence in Commerce City government	31%	8	9	Lower
Generally acting in the best interest of the community	33%	9	10	Lower
Being honest	39%	10	11	Similar
Treating all residents fairly	41%	9	10	Similar
Federal Government	31%	10	10	Similar

Table 78: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Police services	68%	12	16	Similar
	Crime prevention	47%	13	15	Lower
	Animal control	51%	13	15	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	46%	12	13	Similar
	Traffic enforcement	54%	12	15	Similar
	Street repair	37%	15	17	Similar
	Street cleaning	50%	12	15	Similar
	Street lighting	47%	10	11	Lower
	Snow removal	48%	11	18	Similar
	Sidewalk maintenance	50%	7	11	Similar
	Traffic signal timing	42%	9	11	Similar
	Bus or transit services	38%	6	9	Lower
	Garbage collection	83%	3	11	Similar
	Recycling	79%	2	11	Higher
	Yard waste pick-up	57%	6	9	Similar
	Storm drainage	65%	10	15	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Built Environment	Land use, planning and zoning	27%	12	13	Lower
	Code enforcement (weeds, abandoned buildings, etc.)	28%	14	15	Lower
	Cable television	55%	4	6	Similar
Economy	Economic development	27%	12	13	Lower
Recreation and Wellness	City parks	68%	13	13	Lower
	Recreation programs or classes	63%	12	14	Similar
	Recreation centers or facilities	67%	11	15	Similar
	Health services	33%	9	10	Lower
Education and Enrichment	City-sponsored special events	50%	9	10	Lower
	Public library services	62%	14	14	Lower
Community Engagement	Communication/Public information services	49%	12	12	Lower

Table 79: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	44%	15	17	Lower
Recommend living in Commerce City to someone who asks	62%	13	13	Much lower
Remain in Commerce City for the next five years	71%	13	13	Lower
Contacted Commerce City (in-person, phone, email or web) for help or information	37%	14	14	Similar

Table 80: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	25%	6	8	Similar
	Did NOT report a crime to the police	72%	7	10	Similar
	Household member was NOT a victim of a crime	86%	7	11	Similar
Mobility	Used bus, rail, or other public transportation instead of driving	19%	6	9	Lower
	Carpooled with other adults or children instead of driving alone	37%	10	10	Similar
	Walked or biked instead of driving	38%	10	10	Much lower
Natural Environment	Made efforts to conserve water	82%	9	9	Similar
	Made efforts to make your home more energy efficient	70%	8	8	Similar
	Recycle at home	95%	3	9	Higher
Built Environment	Did NOT observe a code violation or other hazard in Commerce City	34%	7	8	Lower
	NOT experiencing housing costs stress	57%	9	9	Lower
Economy	Purchase goods or services from a business located in Commerce City	93%	6	8	Similar
	Economy will have positive impact on income	23%	9	9	Lower
	Work inside boundaries of Commerce City	28%	8	8	Lower
Recreation and Wellness	Used Commerce City recreation centers or their services	64%	8	13	Similar
	Visited a neighborhood park or City park	86%	8	12	Similar
	Eat at least 5 portions of fruits and vegetables a day	80%	7	8	Similar
	Participate in moderate or vigorous physical activity	81%	8	8	Similar
	In very good to excellent health	53%	7	8	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Used Anythink public libraries or their services	53%	12	13	Lower
	Participated in religious or spiritual activities in Commerce City	30%	7	9	Similar
	Attended City-sponsored event	39%	11	12	Much lower
Community Engagement	Campaigned or advocated for an issue, cause or candidate	26%	3	8	Similar
	Contacted Commerce City elected officials (in-person, phone, email or web) to express your opinion	19%	5	10	Similar
	Volunteered your time to some group/activity in Commerce City	20%	11	11	Lower
	Participated in a club	14%	8	9	Similar
	Talked to or visited with your immediate neighbors	90%	8	9	Similar
	Done a favor for a neighbor	80%	7	9	Similar
	Attended a local public meeting	21%	8	12	Similar
	Watched (online or on television) a local public meeting	20%	6	11	Similar
	Read or watch local news (via television, paper, computer, etc.)	86%	1	8	Similar
	Vote in local elections	88%	3	10	Similar

Communities included in Colorado comparisons

The communities included in Commerce City's custom comparisons are listed below along with their population according to the 2010 Census.

Adams County, CO441,603
Aurora city, CO325,078
Brighton city, CO 33,352
Broomfield city, CO 55,889
Cañon City city, CO 16,400
Castle Rock town, CO 48,231
Commerce City city, CO 45,913
Denver city, CO600,158
Englewood city, CO 30,255
Erie town, CO 18,135

Golden city, CO 18,867
Lafayette city, CO 24,453
Littleton city, CO 41,737
Louisville city, CO 18,376
Northglenn city, CO 35,789
Parker town, CO 45,297
Pitkin County, CO 17,148
Wheat Ridge city, CO 30,166
Windsor town, CO 18,644

Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. Commerce City funded this research. Please contact Jodi Hardee of Commerce City at jhardee@c3gov.com if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Selecting Survey Recipients

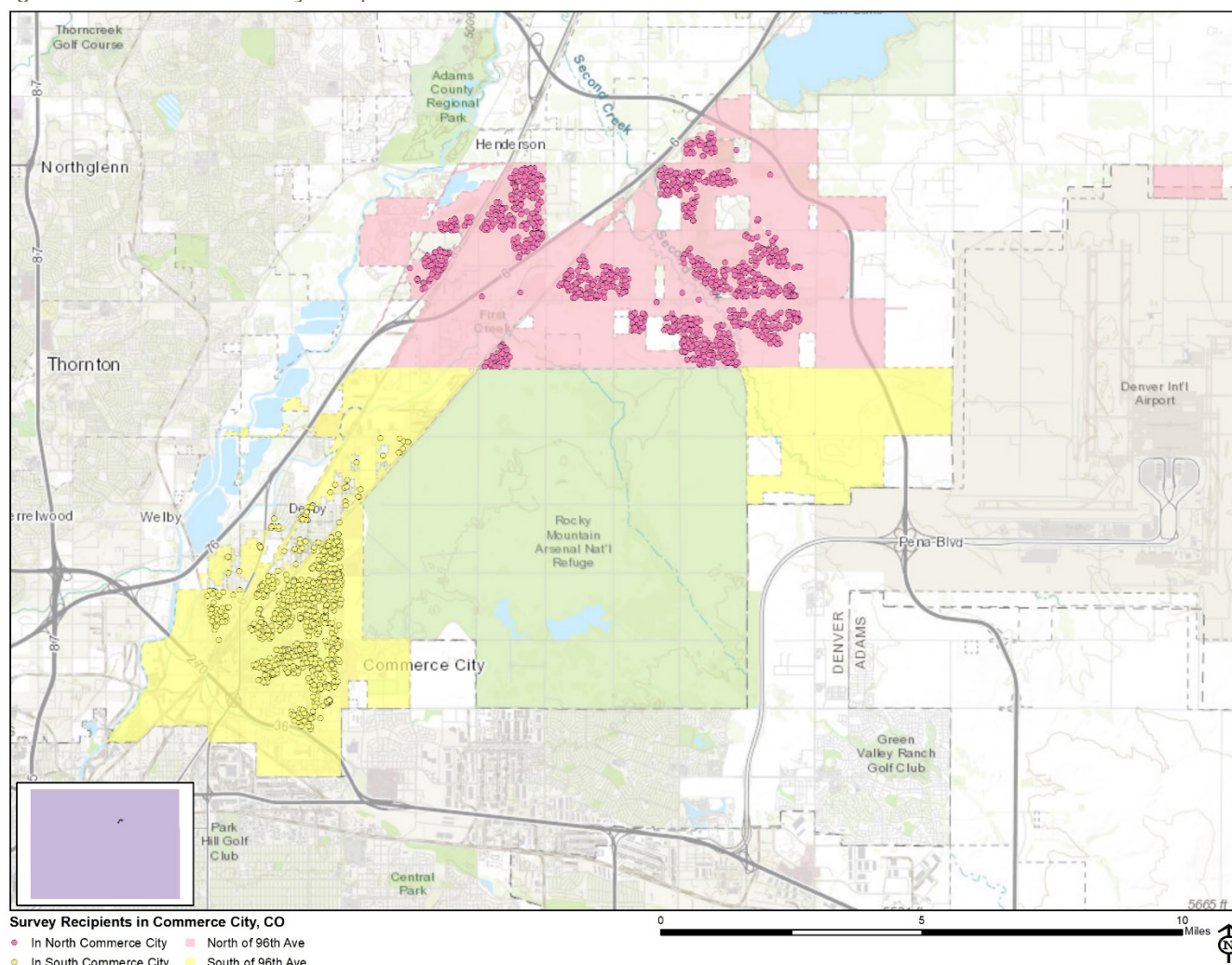
"Sampling" refers to the method by which households were chosen to receive the survey. All households within Commerce City were eligible to participate in the survey. A list of all households within the zip codes serving Commerce City was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve Commerce City households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of Commerce City boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of two geographic areas: North or South of 96th Avenue.

To choose the 2,400 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households, a link to an online "opt-in" survey was publicized and posted to the Commerce City website. This opt-in survey was identical to the scientific survey and open to all City residents.

Figure 1: Location of Survey Recipients



Survey Administration and Response

Selected households received three mailings, one week apart, beginning on October 1, 2018. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the Mayor inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English and Spanish. Both cover letters contained paragraphs in Spanish instructing participants to complete the Spanish version of the survey online; respondents could opt to take the survey online in their language of preference. Commerce City also chose to augment their administration of The NCS with several additional services, including demographic and geographic subgroup comparisons and custom benchmark comparison. The results of the subgroup comparisons have been provided under separate covers. Completed surveys were collected over the following seven weeks. The online “opt-in” survey became available to all residents on November 5 and remained open for three weeks.

About 2% of the 2,400 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,353 households that received the survey, 372 completed the survey, providing an overall response rate of 16%. Of the 372 completed surveys, one was completed in Spanish and 30 were completed online. Additionally, responses were tracked by area; response rates by area ranged from 14% to 17%. The response rates were calculated using AAPOR’s response rate #2¹ for mailed surveys of unnamed persons. Additionally, 464 residents completed the online opt-in survey, providing a grand total of 836 completed surveys.

¹ See AAPOR’s Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx) for more information

Table 81: Survey Response Rates by Area

	North of 96 th Ave.	South of 96 th Ave	Overall
Total sample used	1,465	935	2,400
I=Complete Interviews	246	123	369
P=Partial Interviews	2	1	3
R=Refusal and break off	0	0	0
NC=Non Contact	0	0	0
O=Other	0	0	0
UH=Unknown household	0	0	0
UO=Unknown other	1,197	784	1,981
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	17%	14%	16%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.²

The margin of error for Commerce City survey is no greater than plus or minus three³ percentage points around any given percent reported for all respondents (836 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

² A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

³ Although this has become the traditional way to describe survey research precision, when opt-in results are blended with scientific results, assumptions about randomness of responses are not the same as when results come only from the random sample. Consequently other terms sometimes are used in place of “confidence interval” or “margin of error,” such as “credibility intervals.” We hew to the traditional way of describing sample-driven uncertainty while we work with the industry to sort out the best ways to describe these new approaches.

Survey Data Weighting

Upon completion of data collection for both the scientific (probability) and nonscientific open participation online opt-in (non-probability) surveys, data were compared in order to determine whether it was appropriate to combine, or blend, both datasets together. In the case of Commerce City, characteristics of respondents to the non-probability survey were similar to the probability survey, in both respondent trait and opinion, indicating that the two datasets could be blended. This decision reflects a growing trend in survey research toward integration of traditional scientific probability survey respondents and non-probability survey respondents (opt-in).

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and American Community Survey estimates for adults in Commerce City. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. Both survey datasets were weighted independently and then combined into one final dataset. The characteristics used for weighting were housing tenure (rent or own), housing unit type (attached or detached), race, ethnicity, sex, age and area. No adjustments were made for design effects.

In addition to the demographic variables, the nonscientific open participation data were weighted using a calibration technique that takes into consideration the behavioral characteristics of the survey respondents. This calibration technique reduces the differences between the scientific and nonscientific survey respondents by using the scientific data to inform the weighting scheme of the nonscientific data. An index score was calculated based on respondents' levels of engagement in the community (e.g., contact with City employees, recreation center use, frequency of volunteering, recycling habits, voting behavior and more). The index scores were categorized ("binned") into four equal groups. The "norms" for the categorized index scores were derived from the scientific survey respondents and then included in the weighting scheme of the nonscientific data.

The results of the weighting scheme are presented in the following table.

Table 82: Commerce City, CO 2018 Weighting Table

Characteristic	2010 Census	Unweighted Data	Weighted Data
Housing			
Rent home	30%	9%	19%
Own home	70%	91%	81%
Detached unit*	80%	84%	86%
Attached unit*	20%	16%	14%
Race and Ethnicity			
White	72%	81%	76%
Not white	28%	19%	24%
Not Hispanic	58%	80%	66%
Hispanic	42%	20%	34%
Sex and Age			
Female	50%	57%	51%
Male	50%	43%	49%
18-34 years of age	40%	14%	31%
35-54 years of age	40%	37%	46%
55+ years of age	20%	49%	23%
Females 18-34	20%	10%	19%
Females 35-54	19%	21%	20%
Females 55+	11%	26%	13%
Males 18-34	19%	4%	12%
Males 35-54	21%	16%	24%
Males 55+	10%	23%	12%
AREA			
North of 96th Ave	61%	67%	62%
South of 96th Ave	39%	33%	38%

* U.S. Census Bureau, 2011-2015 American Community Survey 5-Year Estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Appendix D: Survey Materials

Dear Commerce City Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better city!

Sincerely,

Estimado Residente de Commerce City,

¡No le tomará mucho tiempo y sus respuestas pueden hacer la diferencia!

Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

¡Gracias por ayudar a mejorar Commerce City!

Atentamente,



Sean Ford
Mayor/Alcalde

Dear Commerce City Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better city!

Sincerely,

Estimado Residente de Commerce City,

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Atentamente,



Sean Ford
Mayor/Alcalde



7887 E. 60th Ave.
Commerce City, CO 80022

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



7887 E. 60th Ave.
Commerce City, CO 80022

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
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7887 E. 60th Ave.
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7887 E. 60th Ave.
Commerce City, CO 80022

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



September 2018

Dear Commerce City Resident:

Please help us shape the future of Commerce City! You have been selected at random to participate in the 2018 Commerce City Resident Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Commerce City make decisions that affect our community.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

bit.ly/2018commercecity

If you have any questions about the survey please call 303-289-3728.

Thank you for your time and participation!

Sincerely,

Sean Ford
Mayor/Alcalde

Estimado Residente de Commerce City:

¡Por favor ayúdenos a moldear el futuro de Commerce City! Usted ha sido seleccionado al azar para participar en la Encuesta de Residentes de Commerce City del 2018.

Por favor tome unos minutos para completar la encuesta adjunta; si usted prefiere completar la encuesta en español, por favor siga las instrucciones de abajo para acceder a la encuesta en español en internet. Su participación en esta encuesta es muy importante – especialmente porque su hogar forma parte de un pequeño grupo a los que se les mando la encuesta. Sus observaciones ayudarán a Commerce City a tomar decisiones que afectarán a la comunidad.

Algunos puntos para recordar:

- **Sus respuestas son completamente anónimas.**
- Para poder tener diversos puntos de vista, un adulto mayor de 18 años que viva en esta dirección y haya tenido un cumpleaños recientemente, debe completar esta encuesta.
- **Puede devolver la encuesta por correo en el sobre pre-pagado, o puede completar la encuesta en línea en español en:**

bit.ly/2018commercecity

Para la versión en español haga clic en “Español” en la esquina superior derecha.

Si tiene alguna pregunta sobre la encuesta por favor llame al 303-289-3728.

¡Gracias por su tiempo y participación!

Atentamente,



September 2018

Dear Commerce City Resident:

Here's a second chance if you haven't already responded to the 2018 Commerce City Resident Survey! **(If you completed it and sent it back, thank you for your time. Please recycle this survey; do not respond twice.)**

Please help us shape the future of Commerce City! You have been selected at random to participate in the 2018 Commerce City Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Commerce City make decisions that affect our community.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

bit.ly/2018commercecity

If you have any questions about the survey please call 303-289-3728.

Thank you for your time and participation!

Sincerely,

Estimado Residente de Commerce City:

¡Aquí tiene una segunda oportunidad si usted aún no ha respondido a la Encuesta de Residentes de Commerce City del 2018! **(Si usted ya completó y devolvió la encuesta, le agradecemos su tiempo y le pedimos que recicle esta encuesta. Por favor, no responda dos veces)**

¡Por favor ayúdenos a moldear el futuro de Commerce City! Usted ha sido seleccionado al azar para participar en la Encuesta de Residentes de Commerce City del 2018.

Por favor tome unos minutos para completar la encuesta adjunta; si usted prefiere completar la encuesta en español, por favor siga las instrucciones de abajo para acceder a la encuesta en español en internet. Su participación en esta encuesta es muy importante – especialmente porque su hogar forma parte de un pequeño grupo a los que se les mando la encuesta. Sus observaciones ayudarán a Commerce City a tomar decisiones que afectarán a la comunidad.

Algunos puntos para recordar:

- **Sus respuestas son completamente anónimas.**
- Para poder tener diversos puntos de vista, un adulto mayor de 18 años que viva en esta dirección y haya tenido un cumpleaños recientemente, debe completar esta encuesta.
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bit.ly/2018commercecity

Para la versión en español haga clic en "Español" en la esquina superior derecha.

Si tiene alguna pregunta sobre la encuesta por favor llame al 303-289-3728.

¡Gracias por su tiempo y participación!

Atentamente,

Sean Ford
Mayor/Alcalde

The Commerce City 2018 Resident Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Commerce City:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Commerce City as a place to live	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Commerce City as a place to raise children.....	1	2	3	4	5
Commerce City as a place to work	1	2	3	4	5
Commerce City as a place to visit.....	1	2	3	4	5
Commerce City as a place to retire.....	1	2	3	4	5
The overall quality of life in Commerce City	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Commerce City as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Commerce City	1	2	3	4	5
Overall ease of getting to the places you usually have to visit	1	2	3	4	5
Quality of overall natural environment in Commerce City	1	2	3	4	5
Overall "built environment" of Commerce City (including overall design, buildings, parks and transportation systems)	1	2	3	4	5
Health and wellness opportunities in Commerce City	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Commerce City	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Commerce City.....	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Commerce City to someone who asks	1	2	3	4	5
Remain in Commerce City for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your neighborhood during the day.....	1	2	3	4	5	6
In Commerce City's commercial area during the day	1	2	3	4	5	6

5. Please rate each of the following characteristics as they relate to Commerce City as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Commerce City	1	2	3	4	5
Ease of travel by public transportation in Commerce City.....	1	2	3	4	5
Ease of travel by bicycle in Commerce City	1	2	3	4	5
Ease of walking in Commerce City.....	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of Commerce City	1	2	3	4	5
Overall appearance of Commerce City	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Commerce City as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Commerce City	1	2	3	4	5
Overall quality of business and service establishments in Commerce City.....	1	2	3	4	5
Vibrant downtown/commercial area	1	2	3	4	5
Overall quality of new development in Commerce City	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5
Neighborliness of residents in Commerce City	1	2	3	4	5

7. Please indicate whether or not you have done each of the following in the last 12 months.

	<i>No</i>	<i>Yes</i>
Made efforts to conserve water	1	2
Made efforts to make your home more energy efficient	1	2
Observed a code violation or other hazard in Commerce City (weeds, abandoned buildings, etc.).....	1	2
Household member was a victim of a crime in Commerce City	1	2
Reported a crime to the police in Commerce City	1	2
Stocked supplies in preparation for an emergency	1	2
Campaigned or advocated for an issue, cause or candidate	1	2
Contacted Commerce City (in-person, phone, email or web) for help or information.....	1	2
Contacted Commerce City elected officials (in-person, phone, email or web) to express your opinion	1	2

8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Commerce City?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used Commerce City recreation centers or their services	1	2	3	4
Visited a neighborhood park or City park	1	2	3	4
Used Anythink public libraries or their services.....	1	2	3	4
Participated in religious or spiritual activities in Commerce City.....	1	2	3	4
Attended a City-sponsored event	1	2	3	4
Used bus, rail or other public transportation instead of driving	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Walked or biked instead of driving	1	2	3	4
Volunteered your time to some group/activity in Commerce City	1	2	3	4
Participated in a club	1	2	3	4
Talked to or visited with your immediate neighbors	1	2	3	4
Done a favor for a neighbor.....	1	2	3	4
Used the Buffalo Run Golf Course	1	2	3	4
Visited Rocky Mountain Arsenal National Wildlife Refuge	1	2	3	4

9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
<u>Attended</u> a local public meeting	1	2	3	4
<u>Watched</u> (online or on television) a local public meeting.....	1	2	3	4
<u>Attended</u> a Telephone Townhall	1	2	3	4

The Commerce City 2018 Resident Survey

10. Please rate the quality of each of the following services in Commerce City:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Garbage collection	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
Storm drainage	1	2	3	4	5
City parks	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Land use, planning and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Animal control	1	2	3	4	5
Economic development	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Communication/Public information services	1	2	3	4	5
Cable television.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
City-sponsored special events	1	2	3	4	5
Overall customer service by Commerce City employees (police, receptionists, planners, etc.)	1	2	3	4	5
Building permits	1	2	3	4	5
Recreation trails.....	1	2	3	4	5
Buffalo Run Golf Course	1	2	3	4	5
Internet services	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Commerce City Government	1	2	3	4	5
Federal Government.....	1	2	3	4	5
Adams County School District 14	1	2	3	4	5
School District 27J	1	2	3	4	5
Adams County Government.....	1	2	3	4	5
State of Colorado	1	2	3	4	5

12. Please rate the following categories of Commerce City government performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The value of services for the taxes paid to Commerce City	1	2	3	4	5
The overall direction that Commerce City is taking.....	1	2	3	4	5
The job Commerce City government does at welcoming citizen involvement .	1	2	3	4	5
Overall confidence in Commerce City government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5

13. Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two years:

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in Commerce City.....	1	2	3	4
Overall ease of getting to the places you usually have to visit.....	1	2	3	4
Quality of overall natural environment in Commerce City.....	1	2	3	4
Overall “built environment” of Commerce City (including overall design, buildings, parks and transportation systems)	1	2	3	4
Health and wellness opportunities in Commerce City	1	2	3	4
Overall opportunities for education and enrichment.....	1	2	3	4
Overall economic health of Commerce City	1	2	3	4
Sense of community.....	1	2	3	4

14. Please indicate how much of a priority, if at all, each of the following improvement projects would be for City leadership to focus on in the next three years:

	<i>High priority</i>	<i>Medium priority</i>	<i>Low priority</i>	<i>Not a priority</i>
Widening City roads.....	1	2	3	4
Park improvements.....	1	2	3	4
Recreation facilities improvements.....	1	2	3	4
More public art	1	2	3	4
Pedestrian and bike paths improvements.....	1	2	3	4
More cultural amenities.....	1	2	3	4

15. Please rate how informed you are, if at all, about oil and gas operations occurring in Commerce City:

☐ Very informed ☐ Somewhat informed ☐ Not at all informed

16. If Commerce City could attract new restaurants, which new offerings would you prefer?

	<i>Strongly prefer</i>	<i>Prefer</i>	<i>Somewhat prefer</i>	<i>Do not prefer</i>
More fast-casual dining options	1	2	3	4
More fine dining options.....	1	2	3	4
More family-friendly dining options	1	2	3	4
More pub/tavern dining options	1	2	3	4
Other (please specify).....	1	2	3	4

17. With few exceptions, the City of Commerce City does not allow residents to own a pit bull. Do you support or oppose the City keeping the pit bull ban?

☐ Strongly support ☐ Somewhat support ☐ Somewhat oppose ☐ Strongly oppose ☐ Don’t know

The Commerce City 2018 Resident Survey

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How often, if at all, do you do each of the following, considering all of the times you could?

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Recycle at home	1	2	3	4	5
Purchase goods or services from a business located in Commerce City	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day	1	2	3	4	5
Participate in moderate or vigorous physical activity	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.)	1	2	3	4	5
Vote in local elections.....	1	2	3	4	5

D2. Would you say that in general your health is:

- ☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

- ☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. What is your employment status?

- ☐ Working full time for pay
☐ Working part time for pay
☐ Unemployed, looking for paid work
☐ Unemployed, not looking for paid work
☐ Fully retired

D5. Do you work inside the boundaries of Commerce City?

- ☐ Yes, outside the home
☐ Yes, from home
☐ No

D6. How many years have you lived in Commerce City?

- ☐ Less than 2 years ☐ 11-20 years
☐ 2-5 years ☐ More than 20 years
☐ 6-10 years

D7. Which best describes the building you live in?

- ☐ One family house detached from any other houses
☐ Building with two or more homes (duplex, townhome, apartment or condominium)
☐ Mobile home
☐ Other

D8. Is this house, apartment or mobile home...

- ☐ Rented
☐ Owned

D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?

- ☐ Less than \$300 per month
☐ \$300 to \$599 per month
☐ \$600 to \$999 per month
☐ \$1,000 to \$1,499 per month
☐ \$1,500 to \$2,499 per month
☐ \$2,500 or more per month

D10. Do any children 17 or under live in your household?

- ☐ No ☐ Yes

D11. Are you or any other members of your household aged 65 or older?

- ☐ No ☐ Yes

D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- ☐ Less than \$25,000
☐ \$25,000 to \$49,999
☐ \$50,000 to \$99,999
☐ \$100,000 to \$149,999
☐ \$150,000 or more

Please respond to both questions D13 and D14:

D13. Are you Spanish, Hispanic or Latino?

- ☐ No, not Spanish, Hispanic or Latino
☐ Yes, I consider myself to be Spanish, Hispanic or Latino

D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- ☐ American Indian or Alaskan Native
☐ Asian, Asian Indian or Pacific Islander
☐ Black or African American
☐ White
☐ Other

D15. In which category is your age?

- ☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

D16. What is your sex?

- ☐ Female ☐ Male

D17. Do you consider a cell phone or land line your primary telephone number?

- ☐ Cell ☐ Land line ☐ Both

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502



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