



Custodial Services Analysis Update

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Overview

- Purpose
- Background
- Next Steps
- Questions



Purpose

- To provide an update on the assessment of service delivery models for custodial services.



Background

- In June 2023, City Council instructed staff to assess options for providing custodial services in-house in comparison to the City's current practice of contracted custodial services.
- Staff indicated they would bring custodial services in house for one City building (the Municipal Services Center) in early 2024 and report back to Council in early summer 2024 about the efficacy of this service delivery model.



Next Steps

- In July 2024, staff will present options to City Council to bring custodial services in-house or continue providing services through external contract vendors.
- If City Council elects to bring custodial services in-house, staff will prepare for this transition over the next several months, with an anticipated start date of January, 2025.
- If City Council elects to continue procuring custodial services through external contract vendors, staff will issue an RFP for services with a start date of January, 2025.



Next Steps

- The current contract for custodial services will expire in June 2024.
- In April, staff will present a resolution to extend this contract through December 2024.
- If awarded by City Council, this will provide sufficient time for staff to implement City Council recommended options for bringing custodial services in-house, or issuing an RFP for contracted custodial services by January, 2025.



Questions

