

The Commerce City 2017 Resident Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Commerce City:

| | <i>Excellent</i> | <i>Good</i> | <i>Fair</i> | <i>Poor</i> | <i>Don't know</i> |
|--|------------------|-------------|-------------|-------------|-------------------|
| Commerce City as a place to live | 1 | 2 | 3 | 4 | 5 |
| Your neighborhood as a place to live..... | 1 | 2 | 3 | 4 | 5 |
| Commerce City as a place to raise children..... | 1 | 2 | 3 | 4 | 5 |
| Commerce City as a place to work | 1 | 2 | 3 | 4 | 5 |
| Commerce City as a place to visit..... | 1 | 2 | 3 | 4 | 5 |
| Commerce City as a place to retire..... | 1 | 2 | 3 | 4 | 5 |
| The overall quality of life in Commerce City | 1 | 2 | 3 | 4 | 5 |

2. Please rate each of the following characteristics as they relate to Commerce City as a whole:

| | <i>Excellent</i> | <i>Good</i> | <i>Fair</i> | <i>Poor</i> | <i>Don't know</i> |
|--|------------------|-------------|-------------|-------------|-------------------|
| Overall feeling of safety in Commerce City | 1 | 2 | 3 | 4 | 5 |
| Overall ease of getting to the places you usually have to visit | 1 | 2 | 3 | 4 | 5 |
| Quality of overall natural environment in Commerce City | 1 | 2 | 3 | 4 | 5 |
| Overall "built environment" of Commerce City (including overall design, buildings, parks and transportation systems) | 1 | 2 | 3 | 4 | 5 |
| Health and wellness opportunities in Commerce City | 1 | 2 | 3 | 4 | 5 |
| Overall opportunities for education and enrichment..... | 1 | 2 | 3 | 4 | 5 |
| Overall economic health of Commerce City | 1 | 2 | 3 | 4 | 5 |
| Sense of community..... | 1 | 2 | 3 | 4 | 5 |
| Overall image or reputation of Commerce City..... | 1 | 2 | 3 | 4 | 5 |

3. Please indicate how likely or unlikely you are to do each of the following:

| | <i>Very likely</i> | <i>Somewhat likely</i> | <i>Somewhat unlikely</i> | <i>Very unlikely</i> | <i>Don't know</i> |
|---|--------------------|------------------------|--------------------------|----------------------|-------------------|
| Recommend living in Commerce City to someone who asks | 1 | 2 | 3 | 4 | 5 |
| Remain in Commerce City for the next five years | 1 | 2 | 3 | 4 | 5 |

4. Please rate how safe or unsafe you feel:

| | <i>Very safe</i> | <i>Somewhat safe</i> | <i>Neither safe nor unsafe</i> | <i>Somewhat unsafe</i> | <i>Very unsafe</i> | <i>Don't know</i> |
|---|------------------|----------------------|--------------------------------|------------------------|--------------------|-------------------|
| In your neighborhood during the day..... | 1 | 2 | 3 | 4 | 5 | 6 |
| In Commerce City's commercial area during the day | 1 | 2 | 3 | 4 | 5 | 6 |

5. Please rate each of the following characteristics as they relate to Commerce City as a whole:

| | <i>Excellent</i> | <i>Good</i> | <i>Fair</i> | <i>Poor</i> | <i>Don't know</i> |
|--|------------------|-------------|-------------|-------------|-------------------|
| Traffic flow on major streets | 1 | 2 | 3 | 4 | 5 |
| Ease of public parking..... | 1 | 2 | 3 | 4 | 5 |
| Ease of travel by car in Commerce City | 1 | 2 | 3 | 4 | 5 |
| Ease of travel by public transportation in Commerce City..... | 1 | 2 | 3 | 4 | 5 |
| Ease of travel by bicycle in Commerce City | 1 | 2 | 3 | 4 | 5 |
| Ease of walking in Commerce City..... | 1 | 2 | 3 | 4 | 5 |
| Availability of paths and walking trails | 1 | 2 | 3 | 4 | 5 |
| Air quality | 1 | 2 | 3 | 4 | 5 |
| Cleanliness of Commerce City | 1 | 2 | 3 | 4 | 5 |
| Overall appearance of Commerce City | 1 | 2 | 3 | 4 | 5 |
| Public places where people want to spend time | 1 | 2 | 3 | 4 | 5 |
| Variety of housing options | 1 | 2 | 3 | 4 | 5 |
| Availability of affordable quality housing | 1 | 2 | 3 | 4 | 5 |
| Fitness opportunities (including exercise classes and paths or trails, etc.) | 1 | 2 | 3 | 4 | 5 |
| Recreational opportunities..... | 1 | 2 | 3 | 4 | 5 |
| Availability of affordable quality food..... | 1 | 2 | 3 | 4 | 5 |
| Availability of affordable quality health care | 1 | 2 | 3 | 4 | 5 |

6. Please rate each of the following characteristics as they relate to Commerce City as a whole:

| | <i>Excellent</i> | <i>Good</i> | <i>Fair</i> | <i>Poor</i> | <i>Don't know</i> |
|--|------------------|-------------|-------------|-------------|-------------------|
| Availability of affordable quality child care/preschool | 1 | 2 | 3 | 4 | 5 |
| K-12 education | 1 | 2 | 3 | 4 | 5 |
| Adult educational opportunities..... | 1 | 2 | 3 | 4 | 5 |
| Opportunities to attend cultural/arts/music activities | 1 | 2 | 3 | 4 | 5 |
| Opportunities to participate in religious or spiritual events and activities | 1 | 2 | 3 | 4 | 5 |
| Employment opportunities | 1 | 2 | 3 | 4 | 5 |
| Shopping opportunities..... | 1 | 2 | 3 | 4 | 5 |
| Cost of living in Commerce City | 1 | 2 | 3 | 4 | 5 |
| Overall quality of business and service establishments in Commerce City..... | 1 | 2 | 3 | 4 | 5 |
| Vibrant downtown/commercial area | 1 | 2 | 3 | 4 | 5 |
| Overall quality of new development in Commerce City | 1 | 2 | 3 | 4 | 5 |
| Opportunities to participate in social events and activities | 1 | 2 | 3 | 4 | 5 |
| Opportunities to volunteer..... | 1 | 2 | 3 | 4 | 5 |
| Opportunities to participate in community matters | 1 | 2 | 3 | 4 | 5 |
| Openness and acceptance of the community toward people of diverse backgrounds | 1 | 2 | 3 | 4 | 5 |
| Neighborliness of residents in Commerce City | 1 | 2 | 3 | 4 | 5 |

7. Please indicate whether or not you have done each of the following in the last 12 months.

| | <i>No</i> | <i>Yes</i> |
|--|-----------|------------|
| Made efforts to conserve water | 1 | 2 |
| Made efforts to make your home more energy efficient | 1 | 2 |
| Observed a code violation or other hazard in Commerce City (weeds, abandoned buildings, etc.)..... | 1 | 2 |
| Household member was a victim of a crime in Commerce City | 1 | 2 |
| Reported a crime to the police in Commerce City | 1 | 2 |
| Stocked supplies in preparation for an emergency | 1 | 2 |
| Campaigned or advocated for an issue, cause or candidate | 1 | 2 |
| Contacted Commerce City (in-person, phone, email or web) for help or information..... | 1 | 2 |
| Contacted Commerce City elected officials (in-person, phone, email or web) to express your opinion | 1 | 2 |

8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Commerce City?

| | <i>2 times a week or more</i> | <i>2-4 times a month</i> | <i>Once a month or less</i> | <i>Not at all</i> |
|---|-----------------------------------|------------------------------|---------------------------------|-----------------------|
| Used Commerce City recreation centers or their services | 1 | 2 | 3 | 4 |
| Visited a neighborhood park or City park | 1 | 2 | 3 | 4 |
| Used Anythink public libraries or their services..... | 1 | 2 | 3 | 4 |
| Participated in religious or spiritual activities in Commerce City..... | 1 | 2 | 3 | 4 |
| Attended a City-sponsored event | 1 | 2 | 3 | 4 |
| Used bus, rail or other public transportation instead of driving | 1 | 2 | 3 | 4 |
| Carpooled with other adults or children instead of driving alone..... | 1 | 2 | 3 | 4 |
| Walked or biked instead of driving | 1 | 2 | 3 | 4 |
| Volunteered your time to some group/activity in Commerce City | 1 | 2 | 3 | 4 |
| Participated in a club | 1 | 2 | 3 | 4 |
| Talked to or visited with your immediate neighbors | 1 | 2 | 3 | 4 |
| Done a favor for a neighbor..... | 1 | 2 | 3 | 4 |
| Used the Buffalo Run Golf Course | 1 | 2 | 3 | 4 |
| Visited Rocky Mountain Arsenal National Wildlife Refuge | 1 | 2 | 3 | 4 |

9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

| | <i>2 times a week or more</i> | <i>2-4 times a month</i> | <i>Once a month or less</i> | <i>Not at all</i> |
|--|-----------------------------------|------------------------------|---------------------------------|-----------------------|
| <u>Attended</u> a local public meeting | 1 | 2 | 3 | 4 |
| <u>Watched</u> (online or on television) a local public meeting..... | 1 | 2 | 3 | 4 |
| <u>Attended</u> a Telephone Townhall | 1 | 2 | 3 | 4 |

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10. Please rate the quality of each of the following services in Commerce City:

| | <i>Excellent</i> | <i>Good</i> | <i>Fair</i> | <i>Poor</i> | <i>Don't know</i> |
|--|------------------|-------------|-------------|-------------|-------------------|
| Police services | 1 | 2 | 3 | 4 | 5 |
| Crime prevention..... | 1 | 2 | 3 | 4 | 5 |
| Traffic enforcement | 1 | 2 | 3 | 4 | 5 |
| Street repair | 1 | 2 | 3 | 4 | 5 |
| Street cleaning | 1 | 2 | 3 | 4 | 5 |
| Street lighting..... | 1 | 2 | 3 | 4 | 5 |
| Snow removal | 1 | 2 | 3 | 4 | 5 |
| Sidewalk maintenance | 1 | 2 | 3 | 4 | 5 |
| Traffic signal timing..... | 1 | 2 | 3 | 4 | 5 |
| Bus or transit services..... | 1 | 2 | 3 | 4 | 5 |
| Garbage collection | 1 | 2 | 3 | 4 | 5 |
| Recycling | 1 | 2 | 3 | 4 | 5 |
| Yard waste pick-up | 1 | 2 | 3 | 4 | 5 |
| Storm drainage | 1 | 2 | 3 | 4 | 5 |
| City parks..... | 1 | 2 | 3 | 4 | 5 |
| Recreation programs or classes..... | 1 | 2 | 3 | 4 | 5 |
| Recreation centers or facilities | 1 | 2 | 3 | 4 | 5 |
| Land use, planning and zoning..... | 1 | 2 | 3 | 4 | 5 |
| Code enforcement (weeds, abandoned buildings, etc.) | 1 | 2 | 3 | 4 | 5 |
| Animal control | 1 | 2 | 3 | 4 | 5 |
| Economic development | 1 | 2 | 3 | 4 | 5 |
| Health services | 1 | 2 | 3 | 4 | 5 |
| Public library services | 1 | 2 | 3 | 4 | 5 |
| Communication/Public information services..... | 1 | 2 | 3 | 4 | 5 |
| Cable television..... | 1 | 2 | 3 | 4 | 5 |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)..... | 1 | 2 | 3 | 4 | 5 |
| City-sponsored special events | 1 | 2 | 3 | 4 | 5 |
| Overall customer service by Commerce City employees (police, receptionists, planners, etc.) | 1 | 2 | 3 | 4 | 5 |
| Building permits..... | 1 | 2 | 3 | 4 | 5 |
| Recreation trails..... | 1 | 2 | 3 | 4 | 5 |
| Buffalo Run Golf Course | 1 | 2 | 3 | 4 | 5 |
| Internet services | 1 | 2 | 3 | 4 | 5 |

11. Overall, how would you rate the quality of the services provided by each of the following?

| | <i>Excellent</i> | <i>Good</i> | <i>Fair</i> | <i>Poor</i> | <i>Don't know</i> |
|---------------------------------------|------------------|-------------|-------------|-------------|-------------------|
| Commerce City Government | 1 | 2 | 3 | 4 | 5 |
| Federal Government..... | 1 | 2 | 3 | 4 | 5 |
| Adams County School District 14 | 1 | 2 | 3 | 4 | 5 |
| School District 27J | 1 | 2 | 3 | 4 | 5 |
| Adams County Government..... | 1 | 2 | 3 | 4 | 5 |
| State of Colorado..... | 1 | 2 | 3 | 4 | 5 |

12. Please rate the following categories of Commerce City government performance:

| | <i>Excellent</i> | <i>Good</i> | <i>Fair</i> | <i>Poor</i> | <i>Don't know</i> |
|--|------------------|-------------|-------------|-------------|-------------------|
| The value of services for the taxes paid to Commerce City..... | 1 | 2 | 3 | 4 | 5 |
| The overall direction that Commerce City is taking..... | 1 | 2 | 3 | 4 | 5 |
| The job Commerce City government does at welcoming citizen involvement . | 1 | 2 | 3 | 4 | 5 |
| Overall confidence in Commerce City government | 1 | 2 | 3 | 4 | 5 |
| Generally acting in the best interest of the community | 1 | 2 | 3 | 4 | 5 |
| Being honest..... | 1 | 2 | 3 | 4 | 5 |
| Treating all residents fairly | 1 | 2 | 3 | 4 | 5 |

13. Please rate how important, if at all, you think it is for the Commerce City community to focus on each of the following in the coming two years:

| | <i>Essential</i> | <i>Very important</i> | <i>Somewhat important</i> | <i>Not at all important</i> |
|--|------------------|-----------------------|---------------------------|-----------------------------|
| Overall feeling of safety in Commerce City..... | 1 | 2 | 3 | 4 |
| Overall ease of getting to the places you usually have to visit..... | 1 | 2 | 3 | 4 |
| Quality of overall natural environment in Commerce City..... | 1 | 2 | 3 | 4 |
| Overall “built environment” of Commerce City (including overall design, buildings, parks and transportation systems) | 1 | 2 | 3 | 4 |
| Health and wellness opportunities in Commerce City | 1 | 2 | 3 | 4 |
| Overall opportunities for education and enrichment..... | 1 | 2 | 3 | 4 |
| Overall economic health of Commerce City | 1 | 2 | 3 | 4 |
| Sense of community..... | 1 | 2 | 3 | 4 |

14. What one thing do you like most about living in Commerce City? (Please select only one.)

- ☐ Near friends/family ☐ Affordability ☐ My neighborhood ☐ Quality of life in general
☐ Proximity to job ☐ Schools ☐ Grew up here ☐ Convenient to shopping
☐ Proximity to airport ☐ Small town feel ☐ Character of community ☐ Convenient to transportation

15. Have you had any in-person or phone contact with an employee of the City of Commerce City within the last 12 months (including police, receptionists, planners or any others)?

- ☐ No → Go to question #16 ☐ Yes → Go to question #15A

15A. What was your impression of the employee(s) of the City of Commerce City in your most recent contact?

| | <i>Excellent</i> | <i>Good</i> | <i>Fair</i> | <i>Poor</i> | <i>Don't know</i> |
|-------------------------|------------------|-------------|-------------|-------------|-------------------|
| Knowledge..... | 1 | 2 | 3 | 4 | 5 |
| Responsiveness..... | 1 | 2 | 3 | 4 | 5 |
| Courtesy..... | 1 | 2 | 3 | 4 | 5 |
| Overall impression..... | 1 | 2 | 3 | 4 | 5 |

16. To what degree, if at all, are the following problems in Commerce City:

| | <i>Not a problem</i> | <i>Minor problem</i> | <i>Moderate problem</i> | <i>Major problem</i> | <i>Don't know</i> |
|--|----------------------|----------------------|-------------------------|----------------------|-------------------|
| Crime..... | 1 | 2 | 3 | 4 | 5 |
| Drugs..... | 1 | 2 | 3 | 4 | 5 |
| Graffiti..... | 1 | 2 | 3 | 4 | 5 |
| Noise..... | 1 | 2 | 3 | 4 | 5 |
| Run-down buildings, lawns, weed lots, or junk vehicles | 1 | 2 | 3 | 4 | 5 |
| Parked vehicles..... | 1 | 2 | 3 | 4 | 5 |
| Trains..... | 1 | 2 | 3 | 4 | 5 |
| Availability of shopping | 1 | 2 | 3 | 4 | 5 |

17. Please indicate how much of a source, if at all, you consider each of the following for obtaining information about the City government and its activities, events and services?

| | <i>Major source</i> | <i>Minor source</i> | <i>Not a source</i> |
|---|---------------------|---------------------|---------------------|
| City website (www.c3gov.com) | 1 | 2 | 3 |
| Local newspapers (<i>Denver Post</i> , <i>Sentinel</i>) | 1 | 2 | 3 |
| City communications via social media (i.e., Facebook, Twitter,) | 1 | 2 | 3 |
| The local government cable Channel 8..... | 1 | 2 | 3 |
| City newsletter, <i>Commerce City Connected</i> | 1 | 2 | 3 |
| City Council meetings and other public meetings | 1 | 2 | 3 |
| Talking with City officials | 1 | 2 | 3 |
| Word-of-mouth..... | 1 | 2 | 3 |

18. Please rate how familiar you are, if at all, with each of the following services provided by Commerce City:

| | <i>Very familiar</i> | <i>Somewhat familiar</i> | <i>Not at all familiar</i> |
|--|----------------------|--------------------------|----------------------------|
| Economic development | 1 | 2 | 3 |
| Parks and recreation services | 1 | 2 | 3 |
| City planning and zoning (e.g., land use services, building permits) | 1 | 2 | 3 |
| Police department | 1 | 2 | 3 |
| Public works projects | 1 | 2 | 3 |
| City rules and regulations | 1 | 2 | 3 |
| Information about the management of the City | 1 | 2 | 3 |

The Commerce City 2017 Resident Survey

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How often, if at all, do you do each of the following, considering all of the times you could?

| | <i>Never</i> | <i>Rarely</i> | <i>Sometimes</i> | <i>Usually</i> | <i>Always</i> |
|--|--------------|---------------|------------------|----------------|---------------|
| Recycle at home | 1 | 2 | 3 | 4 | 5 |
| Purchase goods or services from a business located in Commerce City..... | 1 | 2 | 3 | 4 | 5 |
| Eat at least 5 portions of fruits and vegetables a day | 1 | 2 | 3 | 4 | 5 |
| Participate in moderate or vigorous physical activity | 1 | 2 | 3 | 4 | 5 |
| Read or watch local news (via television, paper, computer, etc.) | 1 | 2 | 3 | 4 | 5 |
| Vote in local elections..... | 1 | 2 | 3 | 4 | 5 |

D2. Would you say that in general your health is:

- ☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

- ☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. What is your employment status?

- ☐ Working full time for pay
☐ Working part time for pay
☐ Unemployed, looking for paid work
☐ Unemployed, not looking for paid work
☐ Fully retired

D5. Do you work inside the boundaries of Commerce City?

- ☐ Yes, outside the home
☐ Yes, from home
☐ No

D6. How many years have you lived in Commerce City?

- ☐ Less than 2 years ☐ 11-20 years
☐ 2-5 years ☐ More than 20 years
☐ 6-10 years

D7. Which best describes the building you live in?

- ☐ One family house detached from any other houses
☐ Building with two or more homes (duplex, townhome, apartment or condominium)
☐ Mobile home
☐ Other

D8. Is this house, apartment or mobile home...

- ☐ Rented
☐ Owned

D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?

- ☐ Less than \$300 per month
☐ \$300 to \$599 per month
☐ \$600 to \$999 per month
☐ \$1,000 to \$1,499 per month
☐ \$1,500 to \$2,499 per month
☐ \$2,500 or more per month

D10. Do any children 17 or under live in your household?

- ☐ No ☐ Yes

D11. Are you or any other members of your household aged 65 or older?

- ☐ No ☐ Yes

D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- ☐ Less than \$25,000
☐ \$25,000 to \$49,999
☐ \$50,000 to \$99,999
☐ \$100,000 to \$149,999
☐ \$150,000 or more

Please respond to both questions D13 and D14:

D13. Are you Spanish, Hispanic or Latino?

- ☐ No, not Spanish, Hispanic or Latino
☐ Yes, I consider myself to be Spanish, Hispanic or Latino

D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- ☐ American Indian or Alaskan Native
☐ Asian, Asian Indian or Pacific Islander
☐ Black or African American
☐ White
☐ Other

D15. In which category is your age?

- ☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

D16. What is your sex?

- ☐ Female ☐ Male

D17. Do you consider a cell phone or land line your primary telephone number?

- ☐ Cell ☐ Land line ☐ Both

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502



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