



Waste Management Annual Report to Commerce City

2015

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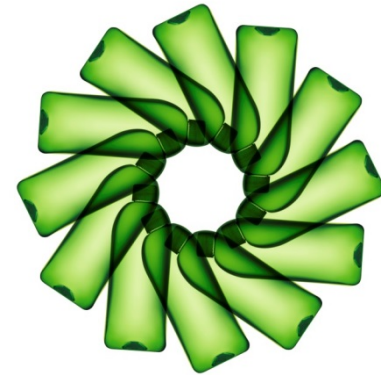


Commerce City Is Thinking Green!

In 2015, Commerce City rolled out new residential trash and recycling collection services, switching to a fully automated cart collection system.

This change reduces environmental impacts, saves the City money and makes collection more efficient for everyone.

Waste Management worked closely with Commerce City to ensure a smooth transition.



Outreach Activities Raised Awareness, Sparked Action

BE A CAN FAN

2015 Commerce City Waste Management Program

2015

Read through this entire packet to learn about...

- When new cans are delivered
- Proper placement of cans
- Can size options
- Additional can service
- Yard waste and large-item pickup
- The benefits of recycling
- 2015 recycling calendar

GAME ON!

New trash and recycling service for all residents
This spring, Commerce City is switching residential trash and recycling collection services to a fully automated system which reduces environmental impacts, improves neighborhood appearance and continues to provide quality pick-up service as the city grows. Residents will not be billed for standard City service. This change does not apply to residents using dumpster services.

Eligible households will receive two 96-gallon cans, one for recycling and one for trash.

QUESTIONS?

Contact Waste Management at 1-800-482-6406

- General questions
- Order additional cans
- Large item pick up
- Recycling questions
- Damaged cans

Contact Commerce City at 303-289-8150

- New homeowner
- Confirm eligibility to participate in Commerce City's Trash and Recycling Service Program

Commerce City WASTE MANAGEMENT

➔ To learn more, visit www.c3gov.com/trash

BE A CAN FAN

Your new cans arrive this week!

REMINDER: You will be receiving your new 96-gallon trash and recycling cans sometime this week.

- Once your new cans arrive, begin using them for all trash and recycling needs.
- Continue following your pick-up schedule unless you are notified of a change. Most households will not experience a change in schedule.
- Place your recycling in the can with the yellow lid and trash in the can with the green lid.
- Because the trucks are designed to automatically lift the new cans, items outside of these cans will not be picked up. All trash, recycling and yard waste materials MUST fit into these new WM issued cans, otherwise they will not be picked up.
- Dumpster service does not change.

General questions?

Contact Waste Management at 1-800-482-6406.

Contact the City of Commerce City at 303-289-8150, if you are a new homeowner or to confirm eligibility in the city's trash and recycling program.

➔ To learn more and to chat online, visit www.c3gov.com/trash



BE A CAN FAN

ADMIRA EL BOTE

New trash and recycling service for residents is here!

As part of the city's new residential trash and recycling collection service, you will be receiving your new 96-gallon trash and 96-gallon recycling containers very soon.

Switching to a fully automated system reduces environmental impacts, improves neighborhood appearance and continues to provide quality pick-up service as the city grows.

¡Ya llegó el nuevo servicio de basura y reciclaje para los residentes!

Como parte del nuevo servicio de recolección de basura y reciclaje residencial, recibirá sus nuevos botes de 96 galones para basura y de 96 galones para reciclaje muy pronto.

El cambio a un sistema totalmente automatizado reduce el impacto ambiental, mejora el aspecto del vecindario y continúa brindando un servicio de recolección de calidad a medida que la ciudad crece.

➔ To learn more and to chat online, visit www.c3gov.com/trash

➔ Para obtener más información o conversar en línea, visite www.c3gov.com/trash

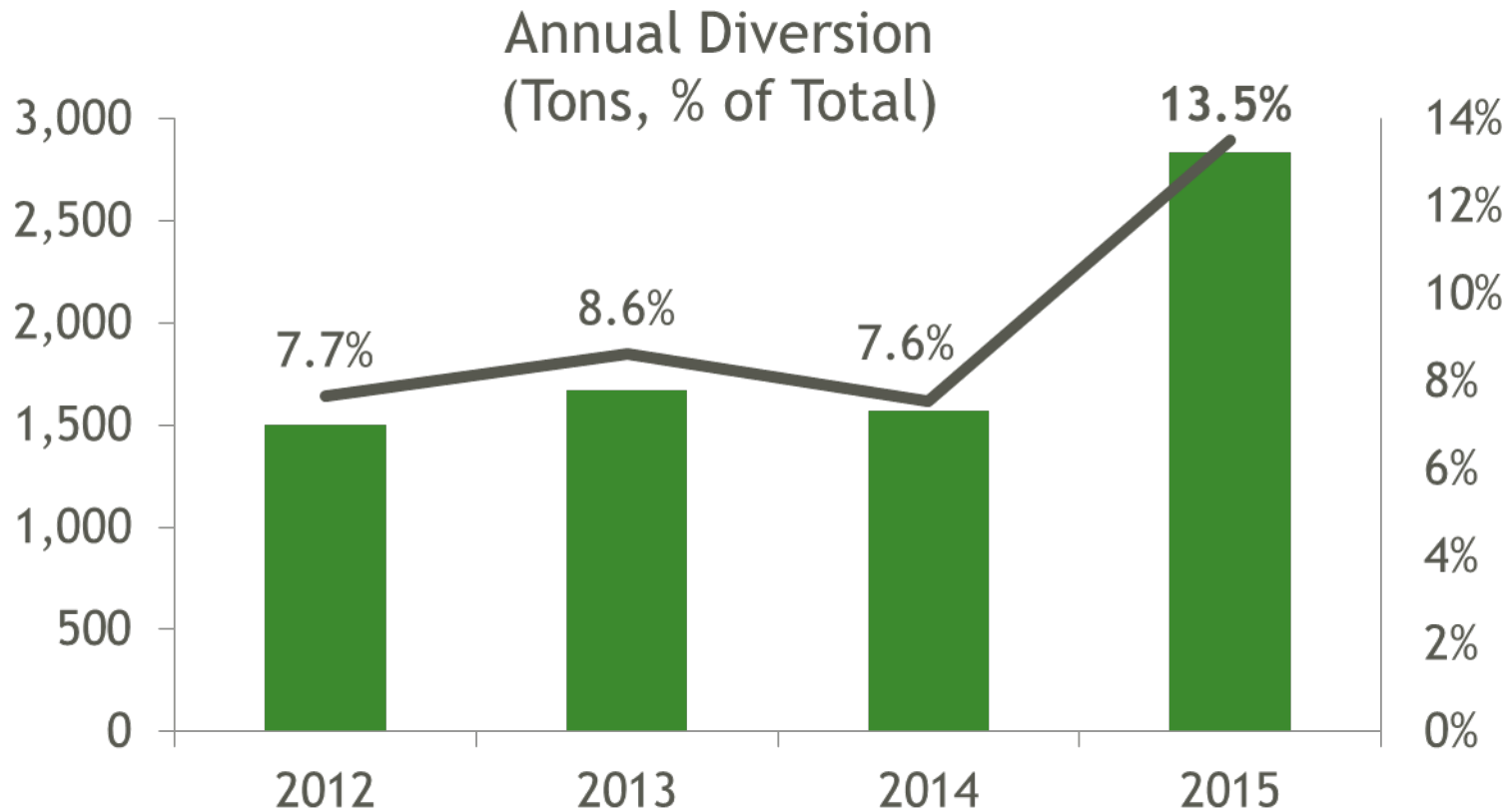
Commerce City WASTE MANAGEMENT



THINK GREEN®

Participation Increased Significantly

Implementing carts and a strong outreach plan led to higher diversion rates in 2015.

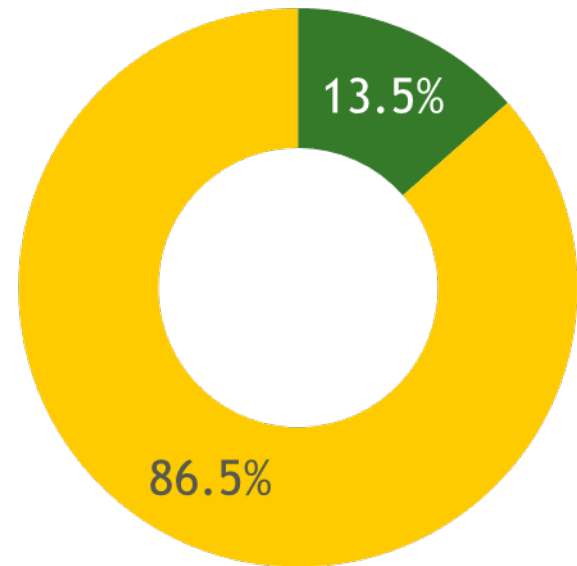


Residents Recycled a Range of Materials

Commerce City residents recycled 2,835 tons of aluminum, cardboard, paper, scrap metals, glass and plastics #1-#7 in 2015.

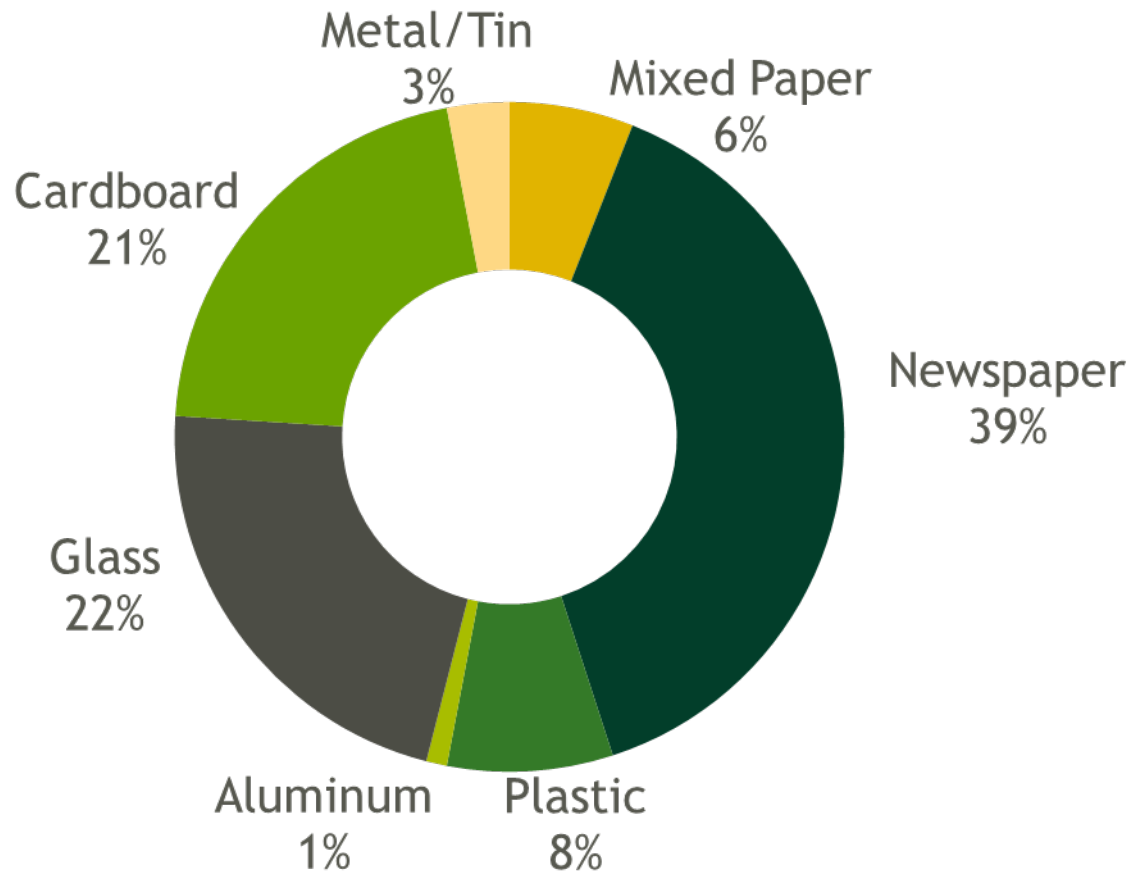
2015 Residential Diversion Rate

■ Recycling ■ Landfill

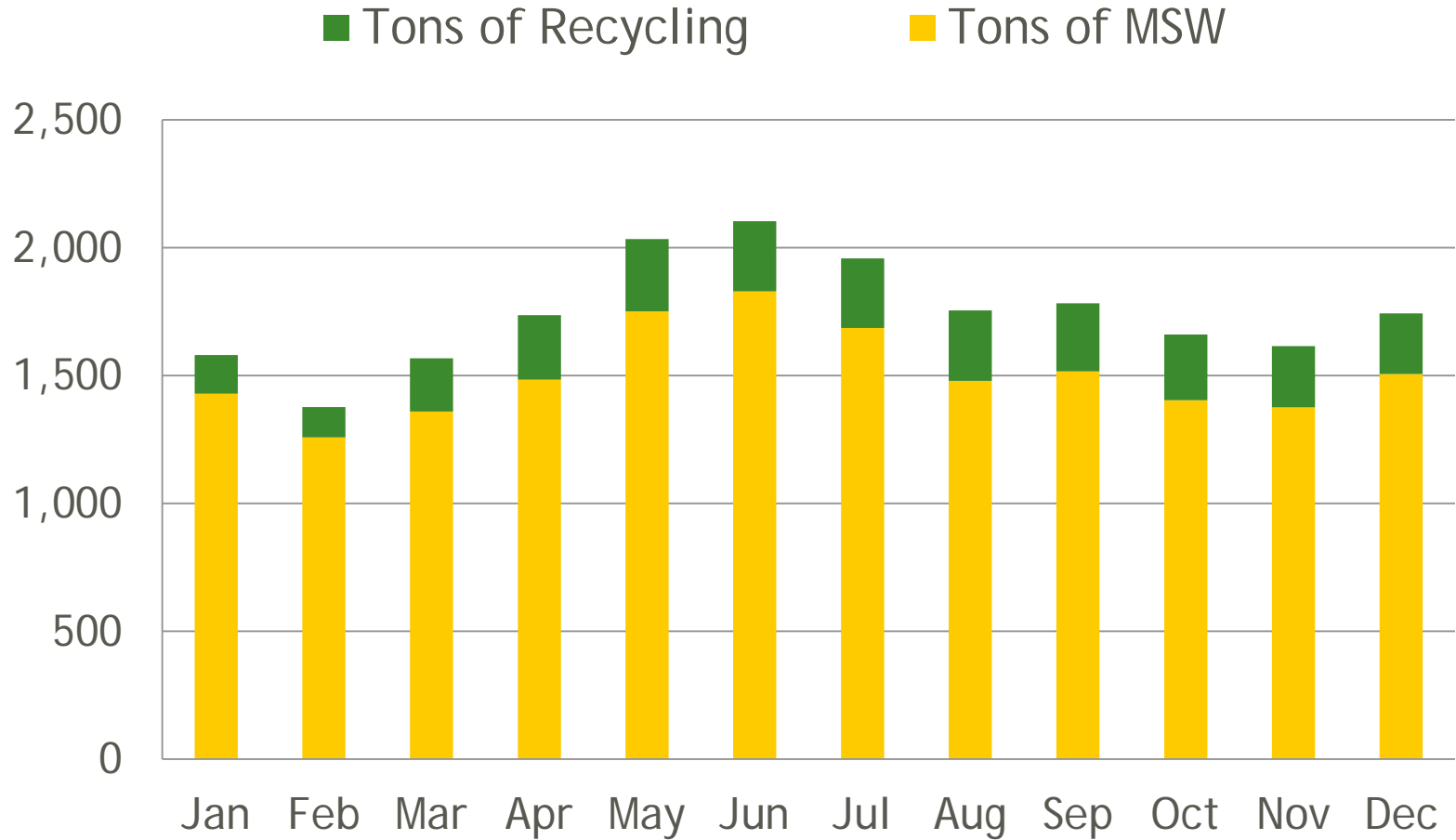


Paper, Cardboard Dominated the Mix

Materials Diverted in 2015



Volume Peaked in Summer Months



Diverse Benefits for City, Residents

By recycling 2,835 tons, Commerce City conserved the following resources:



10,442,980 kWh of electricity
Enough to power 870 homes for a year



194,300 gallons of oil
Enough to heat and cool 962 homes for a year



44,838 gallons of gasoline
Enough to drive 1,255,474 miles



37,705 mature trees
Enough to produce 467,164,668 sheets of newspaper



13,077,852 gallons of water
Enough to meet the fresh water needs of 697,485 people for a year



9,588 cubic yards of landfill airspace
Enough to meet the disposal needs of 147,754 people

Shrinking Carbon Footprint

7,581 tons of
residential
recycled
material
diverted since
2012



Over 16,890
metric tons of
CO₂
equivalent
conserved

Solar Compactors Support Recycling Efforts

In 2015, Commerce City introduced two Big Belly Solar compactors in two widely used public spaces. One unit is located at 5902 Holly St. at Pioneer Park; the other is located at 6060 Parkway Drive at the Commerce City Recreation Center.

Commerce City uses dual units for trash and recycling. These units reduce the cost of collection with super solar compaction power.

The solar compactors are pictured with artwork created by a Commerce City youth that is attached to the front and back of each unit. A Big Belly onsite display took place on July 21, 2015 at City Park.



WM: Committed to Customer Service

Our team strives to deliver a **quality experience** for all of our customers.

Waste Management services an average of **14,612** homes each month in Commerce City.

With weekly trash, every-other-week recycling, and large-item pickup, this adds up to approximately **101,000 touchpoints each month** and a total of **1,212,755** for the year.

99.95% Service Success Rate
in 2015



2015 Customer Service Summary	
	TOTAL
Extra cart purchases	680
Bulk Pick Ups	3,070
Courtesy Pickups	1,376
ETA	344
Missed Pickups	606

Your Waste Management Public Sector Solutions Team

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